Invitation to Offer (ITO)

Part C: ITO Response Schedules

Department of [insert Department Name]

ITO Number: [ITO No.]

ITO Title: [TO title]

Supplier: [Supplier to insert organisation name]

Closing Date: [Closing date from Part A]

|  |
| --- |
| **Privacy Notice:** The Customer is collecting Personal Information from the Supplier for the purpose of administering the Invitation Process and Contract. Personal Information may be shared with Queensland Government agencies and bodies, non-government organisations and other governments in Australia for that purpose. Personal Information may be made publicly available in accordance with the requirements of the Queensland Government’s procurement policy. An individual is able to gain access to Personal Information held by the Customer about the individual in certain circumstances. |

**NOTE FOR PROCUREMENT OFFICERS - REMOVE PRIOR TO RELEASE**

This is a suggested template for agency use in developing the ITO Part C document which is to form part of the ITO to establish a Contract. Agencies need to ensure that the ITO Part C document which is ultimately developed is suitable and appropriate for their individual procurement purposes and complies with all agency policies.

Use this template for releasing ITOs for One-off contracts for goods and services.

**This template provides an option to restrict Supplier editing** – Complete yellow fields to reflect ITO requirements. Remove any comments (in right column). Ensure the Table of Contents is updated. When ready for release, from the Developer tab, select Restrict Editing, Yes, Start Enforcing Protection (with password) and release in MS Word 97 (.doc) to enable Suppliers to respond to response schedules.

All questions in this Response Schedule A should be derived from and address Schedule 1 of Part B. It is advisable that the questions follow the same sequential order as Schedule 1 of Part B for ease of supplier responses. Direct questions should be asked to address the requirements. It may be beneficial to page limit responses for ease of evaluation.

Procurement officers must also separately complete Part A – ITO (pdf) and Part B – Contract Details (pdf) and issue with this Part C – ITO Response Schedule.

Instructions to Suppliers are included in ***bold italics*** and should be retained in the final version of the Invitation to Offer.

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**NOTE TO SUPPLIERS**

**The Invitation to Offer (ITO) contains:**

* **Part A – Invitation to Offer (ITO) SUPPLIER TO READ AND RETAIN**
* **Part B – Contract Details SUPPLIER TO READ AND RETAIN**
* **Part C – ITO Response Schedules SUPPLIER TO COMPLETE AND RETURN –** The Supplier is to complete and submit these Response Schedules and any referenced attachments by the Closing date and time. Refer to Part B - Contract Details, including the referenced terms and conditions, when compiling a response.

# Part C - ITO Response Schedules

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**Part A - ITO**

**Part B - Contract details**

### Schedule A – response schedules

**The information in this Schedule A is required for evaluation purposes.**

***As the Supplier, please respond to all questions in this schedule. All information in this schedule must be complete, accurate, up to date and not misleading.***

### Supplier information

**For the following response questions, refer to Part B – Contract Details, Section 1 General Information and relevant clauses of the Contract Conditions.**

|  |  |
| --- | --- |
| * 1. **Supplier Details** | |
| **Supplier Name** | Insert Supplier legal name  *[If Supplier is an individual - specify the full name (including given names and surname) of each individual;*  *If Supplier is a partnership - specify the full name of each partner;*  *If Supplier is a company – specify the full company name;*  *If Supplier is a trust - specify:*   * *the legal name of each trustee authorised to make the offer on behalf of the trust; and* * *the name of the trust.]* |
| **Business Name (if applicable)** | Insert details |
| **Head office address** | Insert details |
| **Queensland office address** | Insert details |
| **Supplier legal entity type** | Individual  Company  Partnership  Overseas Incorporated Company  Trust  Other – please specify \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |
| **ABN/ACN (or ABRN)** | Insert details |
| **Names of other entities participating in a joint offer with the Supplier (if applicable)** | Insert details |
| * 1. **Supplier’s contact person for this invitation to offer** | |
| **Name** | Insert details |
| **Position** | Insert details |
| **Email address** | Insert details |
| **Phone number** | Insert details |
| **Street address** | Insert details |
| **Postal address** | Insert details |
| * 1. **Subcontractor(s) (repeat as necessary or provide attachment)** | |
| ***The Supplier is to provide details of all subcontractors that the Supplier intends to use, and the obligations that will be subcontracted to each subcontractor. For multiple subcontractors, insert additional rows or provide an attachment.***  ***(repeat as necessary or provide attachment)*** | |
| **Not applicable** | Please proceed to question 2 |
| **Representative Name** | Insert details |
| **Legal entity type** | Insert details |
| **Street address** | Insert details |
| **Postal address** | Insert details |
| **Obligations** | Insert details |
| **Is the sub-contractor classified as a small to medium enterprise (SME)\*?**  **\*Any business employing fewer than 200 people.** | Yes  No  If Yes, specify the number of people: Insert details |
| **Is the sub-contractor classified as an Aboriginal business and/or Torres Strait Islander business\*?**  **\*At least 50% owned by an Aboriginal person/s and/or a Torres Strait Islander person/s – Queensland Indigenous Procurement Policy** | Yes  No  If Yes, provide supporting details: Insert details |

### Mandatory requirements

***Supplier to Note: Offers not meeting the mandatory requirements will be considered non-conforming and may not be evaluated further.***

|  |  |
| --- | --- |
| * 1. **Insurance** | |
| ***The Supplier is to confirm details of the insurances required in Part B – Contract Details.*** | |
| **Workers compensation insurance** | Yes  No  Expiry date: Insert details  If No, Supplier to provide details: Insert details |
| **Public liability and products liability insurance to the minimum value of $<<insert minimum value from Part B: Contract Details>>** | Yes  No  Insurance Amount: Insert details  Expiry date: Insert details  If No, Supplier to provide details: Insert details |
| **Professional indemnity insurance to the minimum value of $<<insert minimum value from Part B: Contract Details>>** | Yes  No  Insurance Amount: Insert details  Expiry date: Insert details  If No, Supplier to provide details: Insert details |
| **Other insurances** | Yes  No  Insurance Type: Insert details  Insurance Amount: Insert details  Expiry date: Insert details |
| * 1. **Ethical Supplier Threshold** | |
| ***The Supplier is to confirm that they comply with the Ethical Supplier Threshold. Note: answering ‘YES’ to any of the Threshold criteria will make the offer non-conforming.*** | |
| **Since 1 August 2019, has the Supplier:** |  |
| 1. **contravened a civil remedy provision of Chapter 2 or Chapter 3 of the Fair Work Act 2009 (Cth), or committed an offence against the Fair Work Act?** | Yes  No  If Yes, provide details: Insert details |
| 1. **contravened a civil remedy provision of Chapter 2, 3, 4, 5 or 7 of the Industrial Relations Act 2016, or committed an offence against the Industrial Relations Act, or failed to pay employment related levies, or other payments, established under Queensland legislation?** | Yes  No  If Yes, provide details: Insert details |
| 1. **failed to make superannuation contributions on behalf of employees in accordance with law?** | Yes  No  If Yes, provide details: Insert details |
| 1. **purported to treat employees as independent contractors, where they are not?** | Yes  No  If Yes, provide details: Insert details |
| 1. **required persons who would otherwise be employees to provide an Australian Business Number so that they could be treated as independent contractors?** | Yes  No  If Yes, provide details: Insert details |
| 1. **engaged persons on unpaid work trials or as unpaid interns, where they should be treated as employees?** | Yes  No  If Yes, provide details: Insert details |
| 1. **entered into an arrangement for the provision of labour hire services with a person who is not licensed under the Labour Hire Licensing Act 2017, or a supplier who is an unlicensed provider under the Act?** | Yes  No  If Yes, provide details: Insert details |
| 1. **paid employees wages below those provided for in an applicable modern award?** | Yes  No  If Yes, provide details: Insert details |
| * 1. **Other Mandatory Requirementssection** | |
| ***The Supplier is to confirm that they meet the other mandatory requirements detailed in Part B – Contract Details – Schedule 1: Requirements.*** | |
| **Completion of Attachment 2: Local Benefits Test** | Yes  No  If No, Supplier to provide details: Insert details |
| **<<Insert detail of other Mandatory Requirements from Part B>>** | Yes  No  If No, Supplier to provide details: Insert details |

### General information

|  |  |
| --- | --- |
| * 1. **Financial information** | |
| ***Suppliers are required to demonstrate that they have the financial capability to provide all the requirements over the term of the Contract. Short-listed Suppliers may be asked to provide further financial information if required by the Customer.*** | |
| **Are there any significant events, matters or circumstances which have arisen within the past 12 months that could significantly affect the operations of the Supplier?** | Yes  No  If Yes: Insert details |
| **Are there, or have there been any:**   * **Bankruptcy and/or de-registration actions; or** * **Insolvency proceedings (including voluntary administration, application to wind up, or other similar action)**   **either actual or threatened, against the Supplier in the past three years? If so, what (if any) remedial action has been taken?** | Yes  No  If Yes: Insert details |
| **Are there any other factors which could adversely impact on the financial ability of the Supplier to successfully perform the obligations contemplated by this ITO?** | Yes  No  If Yes: Insert details |
| **Do you acknowledge that, if you are shortlisted, you <<are/may be>> required to provide further financial information (including audited financial statements for the past three years) to verify your financial capacity?** | Yes  No  If No, Supplier to provide details: Insert details |
| **Do you agree, if requested by the State, to engage a consultant to conduct a formal financial capacity assessment?** | Yes  No  If No, Supplier to provide details: Insert details |
| **Do you agree, if requested by the State, to allow the State to engage an independent assessor (agent) to conduct financial assessments under conditions of strict confidentiality? Do you agree to provide the financial information required by the nominated agent?** | Yes  No  If No, Supplier to provide details: Insert details |
| * 1. **Cap on liability** | |
| The Supplier is to acknowledge acceptance of the cap on liability in relation to the Contract specified in Part B – Contract Details, Section X. **If the Supplier seeks to limit its liability in accordance with a binding scheme under the Professional Standards Act 2004 (Qld) then provide details of the scheme and the limits of liability that apply.** | Yes  No  If No, Supplier to provide details: Insert details |
| *Binding Scheme applicable:* Insert details |
| *Summary of liability cap:* Insert details |
| * 1. **Authorisations** | |
| The Supplier is to confirm compliance with the authorisations required under Part B – Contract Details:  * **<<list authorisations required>>**   **Refer to Part B – Contract Details, Section 1 – General Information, Item 14 - Authorisations** | Yes  No  Not applicable If No, Supplier to provide details: Insert details |
| * 1. **Security requirements** | |
| The Supplier is to acknowledge acceptance of the security requirements for performance of its obligations specified in Part B – Contract Details:  * **Financial security to the value of $maximum value** * **Performance Guarantee**   **Refer to Part B – Contract Details, Section 1 – General Information, Item 16 – Security Requirements** | Yes  No  Not applicable  If No, Supplier to provide details: Insert details |
| * 1. **Conflict of interest** | |
| Provide details of any actual, potential or perceived Conflict of Interest that exists or may arise in relation to the Invitation Process, or performance of the Contract (including any conflict of interest with department staff or other suppliers). | Insert details*.* *If there is nothing to declare, insert “Nil”.* |
| * 1. **Confidentiality and/or privacy** | |
| The Supplier agrees to provide Executed Deeds of Confidentiality and/or Privacy of its Personnel. | Yes  No  Not applicable  If No, Supplier to provide details: Insert details |
| * 1. **Legislative compliance (Law)** | |
| Does the Supplier comply with the following legislation which is applicable to this contract:<insert> or ‘N/A’ if not applicable **Refer to Part B – Contract Details – Schedule 1: Requirements** | Yes  No  Not applicable  If Yes, the Supplier must <<insert details e.g. attach evidence of their License under this Act>>.  If No, Supplier to provide details: Insert details |
| * 1. **Small to medium enterprises** | |
| ***The Supplier is to advise if the Supplier is classified as a small to medium enterprise and indicate the number of people.***  ***Note: people are both employees and contractors employed by the supplier.*** | |
| **Is the Supplier an SME?** | Yes  No |
| **If Yes, select the relevant number of people** | 0 to 19 people  20 to 200 people |
| * 1. **Business information** | |
| **Provide a brief description of the business and its overall qualifications to meet the requirements. Background information may include: number of years of relevant experience, rate of growth, size, locations, annual turnover etc.** | Insert details |
| * 1. **Referees** | |
| ***Please provide details of <<2>> other government customers to which your organisation has provided Goods and/or Services under the Contract (repeat as required).*** | |
| **Customer #1** | Insert details |
| Contact Name | Insert details |
| Position | Insert details |
| Phone number | Insert details |
| Email address | Insert details |
| Description of Goods and/or Services supplied | Insert details |
| **Customer #2** | Insert details |
| Contact Name | Insert details |
| Position | Insert details |
| Phone number | Insert details |
| Email address | Insert details |
| Description of Goods and/or Services supplied | Insert details |

### Contract Details

|  |  |  |  |
| --- | --- | --- | --- |
| * 1. **Acceptance of Contract Details** | | | |
| **The Supplier is to acknowledge acceptance of the draft content of Part B - Contract Details.**  **For the avoidance of doubt, this includes but is not limited to the following:**   * **Insurance** * **Liability** * **<< insert more as required>>** | | Yes  No  If the Supplier proposes any additions or changes to the Contract Details, the Supplier is to **set them out below.** | |
| **Contract Item** | **Clause No.** | **Reason for change requested** | **Change proposed** |
| Supplier to insert relevant section title | Supplier to insert clause no. | Supplier to insert reasons | Supplier to insert alternative position and proposed amendments |
| <Repeat rows as required> |  |  |  |
| <Repeat rows as required> |  |  |  |

### Terms and conditions

|  |  |  |  |
| --- | --- | --- | --- |
| * 1. **Acceptance of comprehensive contract conditions** | | | |
| **The Supplier is to acknowledge acceptance of the [Comprehensive Contract Conditions](http://www.hpw.qld.gov.au/SiteCollectionDocuments/ComprehensiveContractConditions.pdf) and the departures or additional provisions applicable to the Comprehensive Contract Conditions detailed in Part B - Contract Details.** | | Yes  No  ***If the Supplier proposes any additional clauses or any changes to the Comprehensive Contract Conditions, including to any changes proposed by the Customer, the Supplier is to set them out below.*** | |
| **Contract Item** | **Clause No.** | **Reason for change requested** | **Change proposed** |
| <Supplier to insert relevant section> | <Supplier to insert clause no.> | <Supplier to insert reasons> | <Supplier to insert alternative position and proposed amendments> |
| <Supplier to insert relevant section> | <Supplier to insert clause no.> | <Supplier to insert reasons> | <Supplier to insert alternative position and proposed amendments> |
| <Repeat rows as required> |  |  |  |
| * 1. **Acceptance of Invitation to Offer Conditions** | | | |
| **The Supplier is to acknowledge acceptance of the Invitation to Offer Conditions contained within Part A – Invitation to Offer, Attachment A.** | | Yes  No | |

### Requirements

|  |  |
| --- | --- |
| **Question** | **Supplier Response** |
| ***For the following questions, refer to Part B – Contract Details, Schedule 1 – Requirements and relevant clauses of the Comprehensive Contract Conditions*** | |
| **<<insert title e.g. Goods and/or Services>>** | |
| **6.1 <<insert question>>**  **<<insert any reference to specific item numbers (if applicable>>** | Yes  No  If No, Supplier to provide details: Insert details |
| **6.2 <<insert question>>**  **<<insert any reference to specific item numbers (if applicable>>** | Yes  No  If No, Supplier to provide details: Insert details |
| **6.3 <<insert question>>**  **<<insert any reference to specific item numbers (if applicable>>** | Yes  No  If No, Supplier to provide details: Insert details |
| **6.4 <<insert question>>**  **<<insert any reference to specific item numbers (if applicable>>** | Yes  No  If No, Supplier to provide details: Insert details |
| **<<insert title>>** | |
| **6.5 <<insert question>>**  **<<insert any reference to specific item numbers (if applicable>>** | Yes  No  If No, Supplier to provide details: Insert details |
| **6.6 <<insert question>>**  **<<insert any reference to specific item numbers (if applicable>>** | Yes  No  If No, Supplier to provide details: Insert details |
| **System security** | |
| **6.7 Will the Supplier use an ICT system/solution to collect, capture, transfer, store and/or access Customer data to enable the delivery of the Goods and Services under the Contract?** | Yes  No  Insert details |
| **6.8 If YES to 6.7 above:**   * **Is the system hosted on-shore in Australia (including data backup and disaster recovery)?** | Yes  No  If No, Supplier to provide details: Insert details |
| * **Is the system cloud hosted?** | Yes  No |
| * **Does the system have either Secure Sockets Layer (SSL) certification or Transport Layer Security (TLS) certification for the online portal?** | Yes  No |
| * **Does the system meet the requirements detailed in Part B – Contract Details – Schedule 1, Item <<number>>?** | Yes  No  If No, Supplier to provide details: Insert details |
| **<<insert title>>** | |
| **6.9 <<insert question>>** |  |

### Government objectives

|  |  |
| --- | --- |
| **7.1 Local benefits test** | |
| The [Queensland Procurement Policy](https://www.forgov.qld.gov.au/procurement-policy) (QPP) requires Queensland Government Agencies to obtain best value for money in its procurement. Under the terms of the Policy, when assessing value for money, agencies are mandated to conduct a Local Benefits Test for all significant procurement.  As part of the Policy, the Government is seeking to prioritise the use of truly local suppliers, by applying its procurement spend in supporting regional businesses and creating and supporting quality jobs that create genuine connections to the community. The Government’s commitment to buying locally is focusing on driving genuine local employment for Queenslanders and helping to build capacity and prosperity across regional Queensland.  The Queensland Procurement Policy defines “local Supplier” as: *“a supplier of goods or services that maintains a workforce whose usual place of residency (i.e. where they normally live, sleep and eat) is located within a 125 kilometre (km) radius of where the good or service is to be supplied. If a capable local supplier does not exist within the 125 kilometre radius, the radius should be extended progressively to the local region, then Queensland, then Australia, until a suitable supplier is identified”.* | |
| ***The Supplier is to complete Attachment <<No.>>: Local Benefits Test*** | Completed Local Benefits Test attached |
| **7.2 Domestic and family violence policy** | |
| The Queensland Government is committed to ending domestic and family violence. Through its response to the *Not Now, Not Ever* report, government recognised that addressing domestic and family violence requires a whole of community coordinated response. This means not just government, but also businesses, community groups and every individual taking responsibility for creating cultural change. | |
| **Does your organisation have a zero tolerance to domestic and family violence?** | Yes  No  Insert details |
| **Does your organisation have a workplace response supporting employees affected by domestic and family violence?** | Yes  No  Insert details |
| **Does your business/organisation have a workplace approach to preventing or addressing domestic and family violence?** | Yes  No  Insert details |
| **Describe any formal policies, strategies, and practices your organisation has in place aimed at preventing or addressing domestic and family violence?** | Yes  No  Copy attached  If Yes, attach copies of the document/s and provide summary details below:  Insert details |
| **7.3 Aboriginal and Torres Strait Islander business** | |
| Both the QPP and the [Queensland Indigenous Procurement Policy](https://www.datsip.qld.gov.au/resources/datsima/publications/policy/queensland-indigenous-procurement-policy.pdf) (QIPP) require Queensland Government Agencies to increase the value of Queensland Government procurement spend awarded to Indigenous Businesses to be 3 per cent of addressable spend by 2022.  The QIPP defines “Indigenous Business” as:  *“… one that is at least 50 per cent or more owned by an Aboriginal person and or a Torres Strait Islander person. It may take the form of a company, incorporated association or trust. For clarity, a social enterprise or registered charity may also be an Indigenous business if it is operating a business.”* | |
| **Is your organisation classified as an Indigenous Business ?** | Yes  No |
| **Do you fit within the QIPP definition of “Indigenous Business” (see above)?** | Yes  No  - provide details |
| **Is your organisation certified and published online? (e.g.** [**Supply Nation**](https://supplynation.org.au/)**,** [**Black Business Finder**](http://www.bbf.org.au/)**)?)** | Yes  No |
| **If yes, which site is the supplier published on?** | Insert details |
| **If no, are you able to produce Statement/s of Indigeneity?** | Yes  No  If Yes, please provide a copy as part of your response. |
| **If responding as part of a consortia offer, is any part of your consortia an Indigenous Business?** | Yes  No  If Yes, please complete the below in relation to the Aboriginal and Torres Strait Islander business. |
| **If using sub-contractors, are any of your sub-contractors Indigenous Businesses?** | Yes  No  If Yes, please complete the below in relation to the Aboriginal and Torres Strait Islander business. |
| ***For each Indigenous Business outlined in the table above, please provide the following information.*** | |
| **Company Name:** | Insert details |
| **Anticipated role within the project:** | Insert details |
| **7.4 Social objectives** | |
| The Queensland Government is committed to doing business with socially and environmentally responsible suppliers.  ***Definition of social enterprises*** *(Source: Attributed to Social Traders)****:***  • Are led by an economic, social, cultural or environmental mission consistent with a public or community benefit.  • Trade to fulfil their mission and derive a substantial portion of their income from trade.  • Reinvest most of their profit/surplus into the fulfilment of their mission. | |
| **Is your organisation classified as a Social Enterprise?** | Yes  No  If Yes, please provide details below:  Insert details |
| **What is your organisation doing to generate social benefits, such as:**   * **Engaging with social enterprises or Aboriginal or Torres Strait Islander businesses?** * **Creating employment opportunities for disadvantaged or vulnerable jobseekers, such as long-term unemployed people, people with disabilities, people with a lived experience of mental health conditions or people from culturally and linguistically diverse backgrounds?** | Insert details |
| **What is your organisation doing to improve environmental outcomes for Queensland?** | Insert details |

### Price and payment terms

Suppliers are to complete **Attachment <<1>>: Pricing Response Schedule** to provide details of the offer.

|  |  |  |
| --- | --- | --- |
| **8.1 Pricing** | | |
| **Supplier to confirm completion of Attachment 1: Price Response Schedule** | Yes  No | |
| **Are the Prices Firm or Fixed for the Contract term?**  **Firm – the price does not change for the period of the Contract term.**  **Fixed – the price is firm in time and is subject to changes in economic circumstances, for example, consumer price index, exchange rates, raw materials, labour rates.** | Firm  Fixed  If Prices are Fixed, the Supplier is to detail how, following the initial agreed period, Prices will be varied.  Insert details | |
| **The Supplier is to detail any assumptions in the offered Price and/or Pricing structure.** | Insert details | |
| **The Supplier is to detail any additional pricing/fees associated with the Contract.** | Insert details | |
| **8.2 Price reviews (including during any extension period(s))** | | |
| If all or some of the Prices will be changed during the term of the Contract, the Supplier must clearly set out the times that the review will occur (including whether the Prices will change during the initial term or the applicable extension options) | |  |

### Governance

|  |  |  |
| --- | --- | --- |
| **9.1 Account and relationship management** | | |
| Authorised Representatives must have authority to provide consents, approvals, instructions and directions on behalf of the Supplier. The primary contact person will be the person whom the Customer contacts about the Contract, and to whom the Customer delivers all notices under the Contract. | | |
| **Please provide a primary and secondary point of contact to manage the Contract.** | **Primary Contact** | |
| Contact person |  |
| Position |  |
| Phone number |  |
| Street address |  |
| Postal address |  |
| Email address |  |
| **Secondary Contact** | |
| Contact person |  |
| Position |  |
| Phone number |  |
| Street address |  |
| Postal address |  |
| Email address |  |
| **9.2 Performance measurement and review** | | |
| **The Supplier is to acknowledge agreement to comply with the performance measurements and review process proposed by the Customer in Part B - Contract Details – Schedule 4 –Governance.** | Yes  No  ***If no, Supplier to provide detail regarding proposed changes to the Governance process.***  Insert details | |
| **9.3 Reporting requirements** | | |
| **The Supplier is to confirm that their reporting system currently includes the required functionality and content to deliver the reports in Excel format as described in Part B – Contract Details, Schedule 4, item <<insert no.>>.**  **Please note shortlisted Suppliers may be required to provide a demonstration of their reporting system’s capability prior to Contract award.** | Ability to provide quarterly reports within <<ten (10)>> working days from the end of the reporting period.  Yes  No  **Ability to meet the Minimum reporting requirements:**  Reports provided in spreadsheet (e.g. Microsoft Excel or other agreed format) detailing invoiced sales for the reporting period:  Yes  No  Customer name (and work unit)  Yes  No  Invoice date  Yes  No  Invoice number  Yes  No  Good/Service description/name  Yes  No  Quantity invoiced  Yes  No  Quantity delivered  Yes  No  Freight and other charges (ex. GST)  Yes  No  Additional savings/value adds (ex. GST)  Yes  No  Number of complaints received, action taken to resolve complaints and the timeframe for resolution reported to the department six monthly  Yes  No | |
| **If you answered NO to any requirements listed above and propose to enhance your system to meet the requirements specified, please provide details of the enhancements and a timeframe for completion.** | Insert details | |

### Online services

The Supplier is to complete the ‘As a Service Questionnaire’ (refer Attachment <<3>> of Part C)

|  |  |
| --- | --- |
| **As a Service Questionnaire completed.** | Yes  No |
| If No, please advise as to why this was not completed. |

### Value-adds

Please set out any other information that is relevant to the Invitation to Offer and which a reasonable person would think may affect the Customer’s decision whether to enter a Contract with the Supplier.

Clearly indicate the purpose of the additional information and which part of the offer the additional information relates to. Where the additional information relates to an earlier item in this Part C – ITO Response Schedule, the Supplier is to include a reference to the applicable section number. Keep the information brief and to the point.

The Customer is not required to consider any additional information that the Customer did not specifically request.

|  |
| --- |
| Insert details |

### Schedule B – Alternative and Innovative offers

***Suppliers are only required to complete this Schedule if they are submitting more than one offer in response to this ITO, or this offer is an Innovative offer***

### Alternative offers, innovation and improvements

The Customer welcomes proactive suggestions from the Supplier about innovations or improvements (e.g. to our own processes, workflows, supply chains, or specifications) that will benefit the Customer and meet the Customer’s objectives. If the Supplier wishes to make an alternative offer, then it must set out details of its alternative offer/suggested innovations or improvements in this Schedule (by answering the questions below.)

For the purpose of this Invitation Process:

* An **Alternative offer** is a second offer (or more) made by a Supplier in addition to its first or original offer. An Alternative offer may or may not also be an Innovative offer.
* An **Innovative offer** is an offer that may not meet one or more of the mandatory requirements set out in the Evaluation section of Part A - ITO or within Part B - Contract Details, but the Supplier believes should be considered because its unique characteristics provide substantial benefits to the Customer without compromising outcomes.

***Suppliers submitting an Alternative offer or Innovative offer are to***

* Submit each Alternative offer as a separate unique offer for each and every Alternative offer.
* Complete Part C – ITO Response schedules for each Alternative offer or Innovative offer.

|  |  |
| --- | --- |
| **Alternative offer (multiple offers)** | |
| **Are you submitting more than one offer in response to this Invitation to Offer?** | No  Yes  If Yes, how many offers are you submitting in total?  What number is this offer (1st, 2nd etc.)? |

| **INNOVATIVE OFFER** | |
| --- | --- |
| **Are you submitting an Innovative offer?** | No  Yes  If Yes, complete the response questions below or reference the attachment addressing the response questions |
| **What is your suggested innovation?** | Insert details |
| **Outline which mandatory requirement this Innovative offer may not meet and how?** | Insert details |
| **What are the benefits of the Innovative offer?** | Insert details |
| **Explain how your innovative offer delivers better value for money and/or better achieves the Customer’s objectives?** | Insert details |
| **Outline any assumptions on which your claimed benefits are based?** | Insert details |
| **Is there any other important information that the Customer should know about the Innovative offer?** | Insert details |

# Checklist for suppliers submitting offer

***Suppliers may use this checklist to assist with submitting a conforming offer. The list is not exhaustive and should not be relied upon as the sole quality check.***

|  |  |
| --- | --- |
| **Question** | **Supplier Response** |
| **Have you provided a current Certificate of Currency for insurances required?** | Yes  No  If No, a copy of certificates will be required prior to entering into any Contract. |
| **Have you read and understood the ITO Conditions, as referenced in Part A – ITO – Attachment A?** | Yes |
| **Have you read and understood the Contract Conditions, as referenced in Part B – Contract Details?** | Yes |
| **Have you signed your offer and acknowledged receipt of any Addendum issued by the Customer during the ITO Process on the ‘Supplier submission of offer’ page in Part C – ITO Response Schedules?** | Yes |
| **Have you answered all questions and responded to all requirements in full, as applicable and specified in Part C – ITO Response Schedules, including any Attachments?** | Yes |
| **Have you referred to “How offers are to be submitted’ section in Part A – ITO to ensure your response to the ITO is provided as requested?** | Yes |
| **Have you completed the *Local Benefits Test*?** | Yes |
| **Have you attached the completed *Pricing Schedule*?** | Yes |
| **Have you provided the Key Personnel forms and documents as required?** | Yes |

# Supplier execution of offer

## Acknowledgements and certifications

The Supplier:

1. accepts the Invitation to Offer Conditions contained in Part A – ITO.
2. offers to enter into the Contract on the terms described in the Supplier’s offer and the Invitation to Offer Conditions and acknowledges its offer is open for acceptance during the Offer Validity Period.
3. certifies that the Supplier has read, understands, and complies with all the requirements of this Invitation to Offer, including any changes made by the Customer and notified to the Supplier in accordance with the Invitation to Offer conditions.
4. represents that all the information contained in the Supplier’s offer is complete, accurate, up to date and not misleading in any way.
5. acknowledges that the Customer will rely on the information contained in the Supplier’s offer (including the warranties and declarations) when deciding whether or not to accept the Supplier’s offer and that if the Customer accepts the Supplier’s offer, the Customer will enter into a Contract relying on that information.
6. acknowledges that the Customer may suffer damage if any of the information in the Supplier’s offer is incomplete, inaccurate, out of date or misleading in any way.
7. acknowledges that all the Addenda (if any) are included in, and form part of the Supplier’s offer.

**Addenda received No**  **Yes**  **If yes, provide details of the Addenda received**

|  |  |
| --- | --- |
| **Addendum Number** | **Addendum Title** |
| ***Supplier to insert Addendum no.*** | ***Supplier to insert title of Addendum received*** |

## Execution of offer

|  |  |  |
| --- | --- | --- |
| Date:  **EXECUTED** for and on behalf of:    Name of Supplier  by its authorised representative, in the presence of:    Signature of witness    Name of witness (block letters)    Address | )  )  )  )  )  )  )  )  )  )  )  )  )  )  )  ) | Signature of authorised representative  By executing this offer the signatory warrants that the signatory is duly authorised to submit this offer on behalf of the Supplier    Name of authorised representative (block letters)    Position of authorised representative |