

Department of Science, Information Technology, Innovation and the Arts

## Appraisal log

Seqwater Retention and Disposal Schedule Seqwater Date: February 2015

Function No	Title	Scope Note
1	WATER INFRASTRUCTURE ASSET MANAGEMENT	The function of current and future water infrastructure development encompassing asset design, construction, improvement and maintenance throughout the asset's lifecycle until it's decommission. Assets can range from dams to pump stations to toilet blocks and land purchases.

Activities	
1.1 Commissioning and Decommissioning	
1.2 Construction	
1.3 Design process	
1.4 Infrastructure and asset monitoring	
1.5 Infrastructure improvements	
1.6 Land management	

Ref. No	Description of record and retention period	Justification for retention period
1.1.1	Infrastructure commissioning and decommissioning - significant Records relating to the commissioning and decommissioning of equipment, facility, infrastructure assets and/or plant assets that have a major significance and/or historical significance. Disposal action - Retain permanently.	<ul> <li>Background/business process:</li> <li>The commissioning and decommissioning of the organisations infrastructure and assets that have a significant impact on the community and the environment including impacts on water and land quality. The process involves safety recording and data analyses, soil testing analyses before and after, infrastructure and asset performance records, maintenance reports and environmental fauna and flora testing.</li> <li>Regulatory requirements:</li> <li>South East Queensland Water (Restructuring) Act 2007</li> <li>Business requirements:</li> <li>The public authority requires these records for the lifecycle of the asset from commissioning to decommissioning for monitoring safety and performance of the asset. These public records are used for future referencing in case there is a natural disaster, an unplanned accident and future planning.</li> <li>Permanent retention criteria:</li> <li>Characteristic 2 – Primary Functions &amp; Programs of Government.</li> <li>Characteristic 6 – Environmental Management &amp; Change</li> </ul>

Ref. No	Description of record and retention period	Justification for retention period
		Community expectation:
		Keeping these records meets community expectations that the public authority is ensuring safety of the community.
		Comparison with other schedules' retention period:
		SunWater Retention and Disposal Schedule QDAN650 v.1 References 8.1.1 Commissioning and 8.4.1 Decommissioning – Retain permanently.
		NSW Functional Retention and Disposal Authority Water resources management (Department of Water and Energy) FA256 Reference 4.5.1 Records relating to design and construction, including commissioning - significant – Required as State Archives.
		PROS 12/06 Retention & Disposal Authority for Records of the Water Industry Functions Reference 7.3.1 Final records of the design, construction or refurbishment of water supply infrastructure assets, including commissioning – Retain as State Archives.
1.1.2	Infrastructure commissioning	Background/business process:
	and decommissioning - other Records relating to the commissioning and decommissioning of equipment, facility, infrastructure assets and/or plant assets that do not	The commissioning and decommissioning of the organisations infrastructure and assets that do not have a significant impact on the community and the environment including impacts on water and land quality. The process involves safety recording and data analyses, infrastructure and asset performance records, and maintenance reports. The life stage of an infrastructure asset is commissioning, constructing and then decommissioning.
		Regulatory requirements:
	have major significance and/or	South East Queensland Water (Restructuring) Act 2007
	historical significance as described in reference 1.1.1 (e.g. toilet blocks or kiosks)	Business requirements:
		The public authority requires these records for the lifecycle of the asset from commissioning to decommissioning for monitoring safety and performance of the asset.
	<b>Disposal action</b> - Retain for 7 years after the transfer, disposal or demolition of the water infrastructure asset.	Community expectation:
		See above.
		Comparison with other schedules' retention period:
		SunWater Retention and Disposal Schedule QDAN650 v.1 References 8.1.2 Water Infrastructure Assets other and 8.4.2 Water Infrastructure assets – Retain for 7 years after the transfer, disposal or demolition of the water infrastructure asset.
		NSW Functional Retention and Disposal Authority Water resources management (Department of Water and Energy) FA256 Reference 4.5.2 Records relating to the design and construction of structures or items of

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		equipment which are not significant - Retain minimum of 7 years after structure is disposed of or until equipment is no longer in use, then destroy.
		PROS 12/06 Retention & Disposal Authority for Records of the Water Industry Functions Reference 7.3.2 Records documenting the drafting, planning and design for the implementation of new or the refurbishing of existing water supply infrastructure assets - Destroy 7 years after infrastructure has been decommissioned.
1.2.1	Infrastructure construction -	Background/business process:
	<i>significant</i> Records relating to the construction of new infrastructure assets that have major significance.	The constructing of the organisations infrastructure and assets has a significant impact on the community and the environment including impacts on water and land quality. The process involves construction programs, reports and inspection records, submissions to the board and government, maintenance reports and environmental fauna and flora testing. The life stage of an infrastructure asset is commissioning, constructing and then decommissioning.
		Business requirements:
	<b>Disposal action</b> - Retain permanently.	The public authority requires these records for the lifecycle of the asset from commissioning to decommissioning for monitoring safety and performance of the asset. These public records are used for future referencing in case there is a natural disaster, an unplanned accident and future planning.
		Permanent retention criteria:
		Characteristic 2 – Primary Functions & Programs of Government.
		Characteristic 6 – Environmental Management & Change
		Community expectation:
		See above.
		Comparison with other schedules' retention period:
		SunWater Retention and Disposal Schedule: QDAN650 v.1 Reference 8.3.1 Water Infrastructure assets – Significant – Retain permanently.
		Local Government Sector Retention and Disposal Schedule: QDAN480 v.4 Reference 5.4.2 Buildings – historically significant – Retain permanently.
		NSW Functional Retention and Disposal Authority Water resources management (Department of Water and Energy) FA256 Reference 4.5.1 Records relating to design and construction, including commissioning - significant – Required as State Archives.
		PROS 12/06 Retention & Disposal Authority for Records of the Water Industry Functions Reference 7.3.1 Final records of the design, construction or refurbishment of water supply infrastructure assets, including commissioning - Retain as State Archives.

Ref. No	Description of record and retention period	Justification for retention period
1.2.2	Infrastructure construction -	Background/business process:
	other Records relating to the construction of new infrastructure assets that do not have a major significance	The commissioning and decommissioning of the organisations infrastructure and assets that do not have a significant impact on the community and the environment including impacts on water and land quality. The process involves safety recording and data analyses, infrastructure and asset performance records, and maintenance reports. The life stage of an infrastructure asset is commissioning, constructing and then decommissioning.
	and/or historical significance as	Business requirements:
	described in reference 1.2.1 (e.g. toilet blocks or kiosks).	The public authority requires these records for the lifecycle of the asset from commissioning to decommissioning for monitoring safety and performance of the asset.
	Dispession Datain for 7	Community expectation:
	<b>Disposal action</b> - Retain for 7 years after the transfer, disposal	See above.
	or demolition of the water	Comparison with other schedules' retention period:
	infrastructure asset.	SunWater Retention and Disposal Schedule QDAN650 v.1 Reference 8.3.2 Water Infrastructure Assets – other - Retain for 7 years after the transfer, disposal or demolition of the water infrastructure asset.
		<i>Local Government Sector Retention and Disposal Schedule: QDAN480 v.4</i> Reference 5.4.3 Buildings – other - Retain for 7 years after the building or structure is demolished, removed or disposed of.
		NSW Functional Retention and Disposal Authority Water resources management (Department of Water and Energy) FA256 Reference 4.5.2 Records relating to the design and construction of structures or items of equipment which are not significant - Retain minimum of 7 years after structure is disposed of or until equipment is no longer in use, then destroy.
		PROS 12/06 Retention & Disposal Authority for Records of the Water Industry Functions Reference 7.3.2 Records documenting the drafting, planning and design for the implementation of new or the refurbishing of existing water supply infrastructure assets - Destroy 7 years after infrastructure has been decommissioned.
1.3.1	Design	Background/business process:
	Records relating to the designing and mapping of equipment, facility, infrastructure and/or plant assets	These records relate to the design, creation and mapping of the infrastructure assets. The process involves original design drawings and then the regular design drawing changes over its lifetime. Also includes the design models of the infrastructure assets. This process involves original design geotechnical, structure, hydrologic and hydraulic models and changes over its lifetime The life stage of an infrastructure asset is commissioning, constructing and then decommissioning. These records have significant history reference to the community.
	<b>Disposal action</b> - Retain	Business requirements:

Ref. No	Description of record and retention period	Justification for retention period
	permanently.	The public authority requires these records for the lifecycle of the asset from commissioning to decommission monitoring safety and performance of the asset. These public records are used for future referencing in case there is a natural disaster, an unplanned accident and future planning.
		Permanent retention criteria:
		Characteristic 2 – Primary Functions & Programs of Government
		Characteristic 6 – Environmental Management & Change
		Community expectation:
		See above.
		Comparison with other schedules' retention period:
		SunWater Retention and Disposal Schedule QDAN 650 v.1 Reference 8.5.1 Water infrastructure assets – significant – design – Retain permanently.
		SunWater Retention and Disposal Schedule QDAN 650 v.1 Reference 8.9.1 Water Infrastructure assets – significant – modelling – Retain permanently.
		NSW Functional Retention and Disposal Authority Water resources management (Department of Water and Energy) FA256 Reference 4.5.1 Records relating to design and construction, including commissioning - significant – Required as State Archives.
		<i>PROS 12/06 Retention &amp; Disposal Authority for Records of the Water Industry Functions</i> Reference 7.3.1 Final records of the design, construction or refurbishment of water supply infrastructure assets, including commissioning - Retain as State Archives.
1.3.2	Surveying - built	Background/business process:
	<i>infrastructure</i> Records relating to surveying	The records include land surveying to determine nature, boundaries and the extent of the construction. This class contains only surveying records where the infrastructure has been built.
	land to determine nature, boundaries and the extent of the construction of Seqwater equipment, facility, infrastructure and/or plant asset for the purpose of water storage, water treatment and/or water supply, where the infrastructure has been built.	Business requirements:
		The public authority requires these records as reference for the lifecycle of the asset from commissioning to decommissioning for monitoring safety and performance of the asset.
		Permanent retention criteria:
		Characteristic 2 – Primary Functions & Programs of Government
		Characteristic 6 – Environmental Management & Change
		Community expectation:
		See above.

Ref. No	Description of record and retention period	Justification for retention period
	<b>Disposal action</b> - Retain permanently.	<b>Comparison with other schedules' retention period:</b> SunWater Retention and Disposal Schedule QDAN650 v.1 Reference 8.14.2 Records relating to land surveys and mapping undertaken for the construction of water infrastructure assets that do not have major significance - Retain for 7 years after the transfer, disposal or demolition of the water infrastructure asset. NSW Functional Retention and Disposal Authority Water resources management (Department of Water and Energy) FA256 Reference 2.4.1 Records relating to survey work carried out by the agency to support the development of maps, plans and drawings - Retain in agency.
1.3.3	Surveying - infrastructure not built Records relating to surveying land to determine nature, boundaries and the extent of the construction of Seqwater equipment, facility, infrastructure and/or plant asset for the purpose of water storage, water treatment and/or water supply, where the infrastructure has not been built. <b>Disposal action</b> - Retain for 25 years from last action date.	<ul> <li>Background/business process:</li> <li>The records include land surveying to determine nature, boundaries and the extent of the construction. These records relate to infrastructure that has not been built. For example, a pipeline may be surveyed and designed as a result of drought. In the event of rain or flood, the pipeline would not be constructed.</li> <li>Business requirements:</li> <li>Survey and design work may be required for reference purposes should the project be resurrected. Engineers have requested a lengthy retention period.</li> <li>Community expectation:</li> <li>See above.</li> <li>Comparison with other schedules' retention period:</li> <li>SunWater Retention and Disposal Schedule QDAN650 v.1 Reference 8.14.2 Records relating to land surveys and mapping undertaken for the construction of water infrastructure assets that do not have major significance - Retain for 7 years after the transfer, disposal or demolition of the water infrastructure asset.</li> <li>NSW Functional Retention and Disposal Authority Water resources management (Department of Water and Energy) FA256 Reference 2.4.1 Records relating to survey work carried out by the agency to support the development of maps, plans and drawings - Retain in agency.</li> </ul>
1.4.1	<i>Inspection and monitoring</i> Records relating to the inspection and monitoring of the ongoing condition of Seqwater's infrastructure and assets to determine routine maintenance requirements and performance management.	<ul> <li>Background/business process:</li> <li>The records relate to the inspection and monitoring of the ongoing condition of Seqwater's infrastructure and assets to determine routine maintenance requirements and performance management. The life stage of an infrastructure asset is commissioning, constructing and then decommissioning.</li> <li>Business requirements:</li> <li>The public authority requires these records as reference for the lifecycle of the asset from commissioning to decommissioning for monitoring safety and performance of the asset.</li> </ul>

Ref. No	Description of record and retention period	Justification for retention period
	<b>Disposal action</b> - Retain for 7 years after the transfer, disposal or demolition of the water infrastructure asset.	Community expectation: See above. Comparison with other schedules' retention period: SunWater Retention and Disposal Schedule QDAN650 v.1 Reference 8.2.1 Records relating to monitoring the condition of water infrastructure assets to determine maintenance needs - Retain for 7 years after the transfer, disposal or demolition of the water infrastructure asset.
1.4.2	Strategic plans and processes Records relating to plans, systems and processes developed and implemented to manage infrastructure assets. Disposal action - Retain for 10 years after last revision.	<ul> <li>Background/business process:</li> <li>These records refer to the plans, systems and process development for the infrastructure assets. The life stage of an infrastructure asset is commissioning, constructing and then decommissioning.</li> <li>Business requirements:</li> <li>Plans and processes have review dates ranging from 2 years to 5 years. The documents may be required for reference for a period of up to 10 years after last revision to see how processes impacted on any incident.</li> <li>Community expectation:</li> <li>See above.</li> <li>Comparison with other schedules' retention period:</li> <li>SunWater Retention and Disposal Schedule: QDAN650 v.1 Reference 8.6.1 Records relating to the finalisation of water infrastructure projects, including design and construction reports, operations and maintenance manuals - Retain for 7 years after the transfer, disposal or demolition of the water infrastructure asset.</li> <li>NSW Functional Retention and Disposal Authority Water resources management (Department of Water and Energy) FA256 Reference 4.5.2 Records relating to the design and construction of structures or items of equipment. Includes design and construction plans - Retain minimum of 7 years after structure is disposed of or until equipment is no longer in use, and then destroy.</li> <li>PROS 12/06 Retention &amp; Disposal Authority for Records of the Water Industry Functions Reference 6.2.2 Records documenting the drafting, planning and design phase for the implementation of new or the refurbishing of existing wastewater infrastructure assets - Destroy 7 years after infrastructure has been decommissioned.</li> </ul>
1.4.3	Maintenance	Background/business process:
	Records relating to the maintenance carried out on the current condition of Seqwater's	These records refer to the maintenance carried out on the infrastructure assets over their life cycle. These records include work orders and completion, notifications of work needed and the surveillance reports needed to carry out the work. The life stage of an infrastructure asset is commissioning, constructing and then

Ref. No	Description of record and retention period	Justification for retention period
	infrastructure and assets to meet maintenance requirements.	decommissioning. Business requirements: The public authority requires these records as reference for the lifecycle of the asset from commissioning to decommissioning for monitoring safety and performance of the asset.
	<b>Disposal action</b> - Retain for 7 years after the transfer, disposal or demolition of the water	Community expectation: See above.
	infrastructure asset.	<b>Comparison with other schedules' retention period:</b> <i>SunWater Retention and Disposal Schedule QDAN650 v.1</i> Reference 8.6.1 Records relating to monitoring the condition of water infrastructure assets to determine maintenance needs - Retain for 7 years after the transfer, disposal or demolition of the water infrastructure asset.
1.4.4	Asset testing	Background/business process:
	Records relating to the testing of components and systems ensuring they meet specified requirements.	These records refer to the testing of the infrastructure assets and systems. This includes but is not limited to the compliance audit testing and the calibration testing of equipment before use. The life stage of an infrastructure asset is commissioning, constructing and then decommissioning. Business requirements:
	<b>Disposal action</b> - Retain for 7	The public authority requires these records as reference for the lifecycle of the asset from commissioning to decommissioning for monitoring safety and performance of the asset.
	years after the transfer, disposal or demolition of the water	Community expectation:
	infrastructure asset.	See above. Comparison with other schedules' retention period:
		SunWater Retention and Disposal Schedule QDAN650 v.1 Reference 8.15.1 Records relating to engineering tests of water supply and distribution infrastructure components and systems against specified requirements - Retain for 7 years after the transfer, disposal or demolition of the water infrastructure asset.
1.5.1	Infrastructure improvements -	Background/business process:
	significant Records relating to the improvement of Seqwater	These records relate to significant changes made to improve an infrastructure asset. The life stage of an infrastructure asset is commissioning, constructing and then decommissioning. These records have significant history reference to the community.
	equipment, facility,	Business requirements:
	infrastructure and/or plant asset.	The public authority requires these records for the lifecycle of the asset from commissioning to decommissioning for monitoring safety and performance of the asset. These public records are used for future

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		referencing in case there is a natural disaster, an unplanned accident and future planning.
	Disposal action - Retain	Permanent retention criteria (where applicable):
	permanently.	Characteristic 2 – Primary Functions & Programs of Government
		Characteristic 6 – Environmental Management & Change
		Community expectation:
		See above.
		Comparison with other schedules' retention period:
		Local Government Sector Retention and Disposal Schedule: QDAN480 v.4 Reference 5.5.1 Records relating to major maintenance, conservation and repairs that affect the structure of buildings and structures that are historically significant – Retain permanently.
1.6.1	Land management	Background/business process:
	Records relating to the management of land owned by Seqwater.	These records refer to the management of organisational owned land. These records include leasehold plans, boundary plans, adjustment plans and the easement plans.
		Regulatory Requirements:
		South East Queensland Water (Restructuring) Act 2007
	<b>Disposal action</b> - Retain for 7 years after land is disposed of.	Business requirements:
		The public authority requires these records as reference for the history of the land. For example leasehold relates to the external leases held on each parcel of land owned.
		Community expectation:
		The public authority is responsible for ensuring the land is kept and maintained in the public's best interest. This also includes the third parties that the organisation may contract to.
		Comparison with other schedules' retention period:
		PROS 12/06 Retention & Disposal Authority for Records of the Water Industry Functions Reference 4.2.1 Summary records of subdivision and planning permit applications and conditions for approval - Retain as State Archives.

Function No	Title	Scope Note
2	INFRASTRUCTURE AND ASSET OPERATIONS	The function of operating Seqwater's Infrastructure and Assets.

ctivities
1 Hydrography
2 Infrastructure operations
3 Monitoring and management
4 Ecological monitoring
5 Water distribution
6 Water treatment and quality
7 Licensing management
8 Recreation operations and maintenance
9 Fire management

Ref. No	Description of record and retention period	Justification for retention period
2.1.1	Analysis	Background/business process:
	Records relating to surface water analysis.	These records relate to the general hydrographical analysing of the physical conditions, boundaries, flow and related characteristics of surface water including the mapping of bodies of water.
		Business requirements:
	<b>Disposal action</b> - Retain for 10	The public authority requires these records to justify its decision and actions.
	years from last action date.	Community expectation:
		Keeping these records meets community expectations that the public authority is ensuring safety of the community.
		Comparison with other schedules' retention period:
		SunWater Retention and Disposal Schedule QDAN650 v.1 Reference 9.8.1 Records relating to describing

Ref. No	Description of record and retention period	Justification for retention period
		and analysing the characteristics of surface water - Retain for 7 years after the transfer, disposal or demolition of the water infrastructure asset.
		NSW Functional Retention and Disposal Authority Water resources management (Department of Water and Energy) FA256 Reference 3.4.1 Records relating to the testing and analysis of samples - Retain minimum of 3 years after last action, then destroy.
		PROS 12/06 Retention & Disposal Authority for Records of the Water Industry Functions Reference 7.6.2 Records of water quality sampling, testing, analysis and reporting - Retain as State Archives.
2.2.1	Operations	Background/business process:
	Records relating to monitoring	These records relate to the evaluation, monitoring and operating of infrastructure and assets.
	and operating infrastructure and	Business requirements:
	assets as water demand supply solutions.	The public authority requires these records for the lifecycle of the infrastructure asset including the monitoring and operating evaluations.
	<b>Dispession</b> Datain for 7	Community expectation:
	<b>Disposal action</b> - Retain for 7 years after the transfer, disposal	See above.
	or demolition of the water	Comparison with other schedules' retention period:
	infrastructure asset.	SunWater Retention and Disposal Schedule: QDAN650 v.1 Reference 9.2.1 Records relating to managing and operating dams as water demand supply solutions - Retain for 7 years after the transfer, disposal or demolition of the water infrastructure asset.
		PROS 12/06 Retention & Disposal Authority for Records of the Water Industry Functions Reference 7.4.1 Records documenting the monitoring and optimisation of water supply infrastructure assets to ensure it can meet the demands placed upon it - Destroy 7 years after action completed.
2.2.2	Approved failure impact	Background/business process:
	assessments (category 1 and 2) Records relating to failure impact assessments (FIA) of existing and proposed category 1 and category 2 dams in accordance with the Water Supply (Safety and Reliability) Act 2008.	These records relate to the Failure Impact Assessment of a water storage dam under the <i>Water Supply</i> ( <i>Safety and Reliability</i> ) <i>Act 2008</i> to determine the number of people whose safety could be at risk should a dam fail. The results of the assessment are used to determine whether a dam is referable and the failure impact rating of a dam i.e. category 1 – between 2 to 100 people at risk or category 2 – more than 100 people at risk by the dam failing.
		Business requirements:
		The public authority requires these records for the lifecycle of the infrastructure asset including the monitoring and operating evaluations.

Ref. No	Description of record and retention period	Justification for retention period
		Community expectation:
	Disposal action - Retain for 7	See above.
	years after the transfer, disposal or demolition of the water	Comparison with other schedules' retention period:
	infrastructure asset.	SunWater Retention and Disposal Schedule QDAN650 v.1 Reference 9.2.1 Records relating to managing and operating dams as water demand supply solutions, including failure impact assessments - Retain for 7 years after the transfer, disposal or demolition of the water infrastructure asset.
		Department of Environment and Resource Management Retention and Disposal Schedule QDAN653 v.1 Reference 2.3.1 Preliminary Failure Impact Assessments - Retain for 13 years after the failure impact assessment is approved or the dam is decommissioned.
		Department of Environment and Resource Management Retention and Disposal Schedule QDAN653 v.1 Reference 2.3.2 Approved Failure Impact Assessments (Category 1 and 2) - Retain for 13 years after the failure impact assessment is approved or the dam is decommissioned.
2.2.3	Rejected failure impact	Background/business process:
	assessments Records relating to rejected failure impact assessments (FIA) of existing and proposed dams under the <i>Water Supply</i>	These records relate to the CEO's decision for rejecting the failure impact assessment. A rejected failure impact assessment may be because of incompletion in accordance with the guidelines as set out in the failure impact assessment request, i.e. not certified by a registered professional engineer or the assessment did not take into account downstream residential development.
		Business requirements:
	(Safety and Reliability) Act 2008.	These records are retained for reference purposes only.
	2000.	Community expectation:
	Disposal action - Retain for 2	See above.
	years from last action date and	Comparison with other schedules' retention period:
	until all appeal processes have been completed.	Department of Environment and Resource Management Retention and Disposal Schedule: QDAN653 v.1 Reference 2.3.3 Rejected Failure Impact Assessments - Retain until all appeal processes have been completed.
2.2.4	Dam safety procedures	Background/business process:
	Master set of procedures required for dam safety regulation under <i>the Water</i> <i>Supply (Safety and Reliability)</i> <i>Act 2008.</i>	These records relate to the master set of procedures required for dam safety subject to the regulation requirements.
		Business requirements:
		Dam safety procedures are core reference documents and are required to be retained for a period following

Ref. No	Description of record and retention period	Justification for retention period
		the approval of new procedures.
	<b>Disposal action</b> - Retain for 14	Community expectation:
	years after last revision.	See above.
		Comparison with other schedules' retention period:
		NSW Functional Retention and Disposal Authority Water resources management (Department of Water and Energy) FA256 Reference 4.12.1 Records relating to the development and review of internal policies relating to the management and protection of water resources and the regulation of water access and usage, such as investigation and compliance policies - Required as State archives.
		Department of Environment and Resource Management Retention and Disposal Schedule: QDAN653 v.1 Reference 2.11.1 Dam Safety Procedures – Retain permanently by department.
2.3.1	Drought management	Background/business process:
	Records relating to developing, implementing and managing	These records relate to the arrangements made regarding droughts. These records have significant history reference to the community.
	alternative water supply	Business requirements:
	arrangements during a drought.	The public authority requires these records for reference and justifications for decisions made.
	Disposal action - Retain	Permanent retention criteria (where applicable):
	permanently.	Characteristic 2 – Primary Functions & Programs of Government.
		Characteristic 6 – Environmental Management & Change
		Community expectation:
		See above.
		Comparison with other schedules' retention period:
		SunWater Retention and Disposal Schedule: QDAN650 v.1 References 9.3.1 Drought Management Plans – Retain for 7 years after superseded and 9.3.2 Records relating to developing, implementing and managing alternative water supply arrangements during a drought - Retain for 3 years after last action.
		PROS 12/06 Retention & Disposal Authority for Records of the Water Industry Functions Reference 7.5.1 Records monitoring storage levels and the controlled release of water to mitigate flood or drought conditions - Retain as State Archives.
2.4.1	Energy consumption and	Background/business process:
	efficiency management Records relating to identifying,	These records include the development, execution and reporting on energy consumption production and management programs including carbon accounting, emissions trading, energy efficiency and greenhouse

Ref. No	Description of record and retention period	Justification for retention period
	<ul> <li>developing, executing, and reporting on energy consumption, production and management programs associated with Seqwater's operations. This includes carbon accounting, emissions trading and energy efficiency opportunities as well as greenhouse gas emissions.</li> <li><b>Disposal action</b> - Retain for 10 years from last action date.</li> </ul>	gas emissions. <b>Business requirements:</b> The public authority requires these records for reference and justifications for decisions made. <b>Community expectation:</b> See above. <b>Comparison with other schedules' retention period:</b> <i>SunWater Retention and Disposal Schedule QDAN650 v.1</i> Reference 9.5.1 Energy Consumption Efficiency - Retain for 8 years after last action.
2.4.2	Fauna management	Background/business process:
£. 1.£	Records relating to deaths of fauna found on Seqwater premises. <b>Disposal action</b> - Retain for 25 years from last action date.	These records relate to the deaths of fauna found on the organisation's property. This can include endangered species. Seqwater initially requested a permanent retention period. The reason the environment team requested a permanent retention is if a fish or other fauna is found dead in one of Seqwater's facilities then the testing of the water and levels hasn't been performed properly or there is an issue with the water contamination. If this is the case then the general public may have been affected having either used Seqwater's public dams or the contamination could have leaked through to the drinking water. A court of law if there is an incident can request all the records of recorded deaths of fish or fauna found at the time of contamination. A court case might not happen for some number of years after the event. Business requirements:
		The public authority requires these records for reference and justifications for decisions made.
		Community expectation:
		See above.
		Comparison with other schedules' retention period:
		Forestry Plantations Queensland Retention and Disposal Schedule QDAN633 v.1 Reference 2.6.2 Records relating to minor flora, fauna and ecosystem protection programs implemented by Forestry Plantations Queensland including programs for common or non-specific species - Retain for 7 years after last action.
		South Bank Corporation Retention and Disposal Schedule QDAN675 v.1 Reference 3.5.2 Records relating to the monitoring and management of the animals native to South Bank - Retain for 20 years after last action.

Ref. No	Description of record and retention period	Justification for retention period
2.4.3	Hazardous substances	Background/business process:
	Records relating to monitoring the impact of hazardous	These records relate to the impact of hazardous substances used by Seqwater on the ecosystem. Business requirements:
	substances on the ecosystem, including aquatic flora and fauna.	The public authority requires these records for reference and justifications for decisions made. These public records are used for future referencing in case there is a natural disaster, an unplanned accident and future planning.
		Permanent retention criteria (where applicable):
	<b>Disposal action</b> - Retain permanently.	Characteristic 2 – Primary Functions & Programs of Government.
	permanentiy.	Characteristic 6 – Environmental Management & Change
		Community expectation:
		See above.
		Comparison with other schedules' retention period:
		SunWater Retention and Disposal Schedule: QDAN650 v.1 Reference 9.4.1 Records relating to monitoring the impact of hazardous substances on the ecosystem, including aquatic flora and fauna – Retain permanently.
		PROS 12/06 Retention & Disposal Authority for Records of the Water Industry Functions Reference 2.1.1 Final records of reports required for environment and sustainability reporting purposes – Retain as State Archives.
		PROS 12/06 Retention & Disposal Authority for Records of the Water Industry Functions Reference 2.2.1 Summary records of environmental activities undertaken to meet compliance requirements for legislative, operational, research and development purposes which are measured over time – Retain as State Archives.
		PROS 12/06 Retention & Disposal Authority for Records of the Water Industry Functions Reference 2.2.2 Records of environmental monitoring activities undertaken to meet compliance requirements for legislative, operational and research and development purposes – Retain as State Archives.
2.4.4	Pest and weed management	Background/business process:
	Records relating to the biological, physical and	These records refer to the removal and control of harmful pest weeds and pest control.
		Business requirements:
	chemical control of pests and weeds, including spraying,	The public authority requires these records for reference and justifications for decisions made.
	baiting, fumigating and trapping	Community expectation:
	3, - 3,	See above.

Ref. No	Description of record and retention period	Justification for retention period
	<b>Disposal action</b> - Retain for 25 years from last action date.	Comparison with other schedules' retention period: SunWater Retention and Disposal Schedule QDAN650 v.1 Reference 9.18.1 Noxious pest weeds - Retain for 25 years after last action. South Bank Corporation Retention and Disposal Schedule QDAN675 v.1 Reference 3.10.1 Pest control methods - Retain for 25 years after last action.
2.4.5	Native Title areas	Background/business process:
	Records relating to the development and management of Native Title including	These records refer to Native Title Areas and applications to perform work on these lands under the Indigenous Land Use Agreements. Business requirements:
	assessments by the relevant Queensland or federal government department.	The public authority requires these records for reference and justifications for decisions made. These public records are used for future referencing in case there is a natural disaster, an unplanned accident and future planning.
	Dispassi estion Datain	Permanent retention criteria (where applicable):
	<b>Disposal action</b> - Retain permanently.	Characteristic 2 – Primary Functions & Programs of Government.
	pointarionay.	Characteristic 3 - Enduring Rights & Entitlements.
		Characteristic 6 – Environmental Management & Change
		Comparison with other schedules' retention period:
		South Bank Corporation Retention and Disposal Schedule QDAN675 v.1 Reference 3.9.1 Native Title areas – Retain permanently.
		Department of Environment and Resource Management Retention and Disposal Schedule: QDAN653 v.1 Reference 8.2.1 Indigenous land use agreements - Retain permanently.
2.4.6	Water monitoring	Background/business process:
and 2.4.7	Records relating to monitoring the impact of water supply and distribution infrastructure	These records relate to the monitoring of impacts on water supply and distribution infrastructure operations on the ecosystem. This includes habitat, fauna and flora. The wastewater management includes the treatment of wastewater, human waste and chemicals.
	operations on the ecosystem,	Business requirements:
	including aquatic flora and fauna.	The public authority requires these records for reference and justifications for decisions made.
		Community expectation:
	Disposal action - Retain for 10	Keeping these records meets community expectations that the public authority is ensuring safety of the

Ref. No	Description of record and retention period	Justification for retention period
	years from last action date.	community.
		Comparison with other schedules' retention period:
	Wastewater management Records relating to managing the treatment of wastewater,	SunWater Retention and Disposal Schedule QDAN650 v.1 Reference 9.4.2 Records relating to monitoring the impact of water supply and distribution infrastructure operations on the ecosystem, including aquatic flora and fauna - Retain for 10 years after last action.
	human waste and chemicals, including water that flows through sewers.	SunWater Retention and Disposal Schedule QDAN650 v.1 Reference 9.14.1 Records relating to the treatment of wastewater, including used water, human waste and other chemicals - Retain for 7 years after the transfer, disposal or demolition of the water infrastructure asset.
	<b>Disposal action</b> - Retain for 10 years from last action date.	PROS 12/06 Retention & Disposal Authority for Records of the Water Industry Functions Reference 6.3.1 Records documenting the monitoring of wastewater infrastructure assets - Destroy 7 years after action completed.
	yours nonnast dotton date.	<i>PROS 12/06 Retention &amp; Disposal Authority for Records of the Water Industry Functions</i> Reference 6.4.1 Records relating to the collection of trade waste and the routine/random sampling and analysis of wastewater flows to monitor compliance with the terms and conditions of the trade waste agreement - Destroy 25 years after action completed.
		PROS 12/06 Retention & Disposal Authority for Records of the Water Industry Functions Reference 6.4.2 Records relating to the collection and routine/random sampling and analysis of wastewater flows from households, undertaken to monitor quantity to ensure that the infrastructure is able to meet the demands being placed upon it - Destroy 7 years after action completed.
2.5.1	Water distribution	Background/business process:
	Records relating to water distribution services, including	These records refer to the distribution of water to the authorities' customers. Includes the Water Supply Declaration which to ensures water supply needs are met.
	monitoring to ensure water	Regulatory requirements:
	quality.	Water Act 2000
	Dispession Detain for 45	Business requirements:
	<b>Disposal action</b> - Retain for 15 years from last action date.	The public authority requires these records for reference and justifications for decisions made.
	years nom last astion date.	Community expectation:
		See above.
		Comparison with other schedules' retention period:
		SunWater Retention and Disposal Schedule: QDAN650 v.1 Reference 9.15.1 Records relating to water distribution services to SunWater customers - Retain for 7 years after the transfer, disposal or demolition of

Ref. No	Description of record and retention period	Justification for retention period
		the water infrastructure asset. Local Government Sector Retention and Disposal Schedule: QDAN480v.4 Reference 32.14.1 Records relating to negotiations with other local governments to supply water - Retain for 7 years after last action. PROS 12/06 Retention & Disposal Authority for Records of the Water Industry Functions Reference 7.4.1 Records documenting the monitoring and optimisation of water supply infrastructure assets to ensure it can meet the demands placed upon it - Destroy 7 years after action completed.
2.6.1	Treatment and water quality	Background/business process:
	<i>levels</i> Records relating to the treatment and testing of water and supplies, including the use of disinfectants, antioxidants,	These records relate to how the water was treated to make it safe for consumption. This includes all the chemicals used or exposed to the water. Also includes the supply of quality drinking water to the state. Records include the volume supplied to the customers with the guarantee that the water is safe for consumption. The authority needs to record how much water is being produced and the volumes passed on to the customer.
	coagulants, flocculants,	Business requirements:
	algaecides, oxidants and chemicals for softening, pH adjustment, fluoridation, chlorination and scale	The public authority requires these records for reference and justifications for decisions made. These public records are used for future referencing in case there is a natural disaster, an unplanned accident and future planning. The 50 year retention period provides evidence of exposure to chemicals in water over a lifetime. International studies on the health effects of exposure have been done using these types of data sets.
	prevention purposes. Also includes monitoring of	Community expectation:
	water quality for chemicals,	See above.
	substances and micro-	Comparison with other schedules' retention period:
	organisms e.g. blue green algae.	SunWater Retention and Disposal Schedule QDAN650 v.1 Reference 9.17.1 Treatment – Retain permanently.
	<b>Disposal action</b> - Retain for 50 years from last action date.	SunWater Retention and Disposal Schedule QDAN650 v.1 Reference 9.16.2 Records relating to the monitoring of water quality levels. Includes, but is not limited to, the monitoring of chemicals, substances and micro-organisms e.g. blue green algae - Retain for 15 years after last action.
		Local Government Sector Retention and Disposal Schedule QDAN480 v.4 Reference 32.7.2 Analysis – water supply - Retain for 15 years after last action.
		NSW Functional Retention and Disposal Authority Water resources management (Department of Water and Energy) FA256 Reference 3.4.1 Records relating to the testing and analysis of samples - Retain minimum of 3 years after last action, then destroy.
		PROS 12/06 Retention & Disposal Authority for Records of the Water Industry Functions Reference 7.6.2

Ref. No	Description of record and retention period	Justification for retention period
		Records of water quality sampling, testing, analysis and reporting – Retain as State Archives. <i>PROS 12/06 Retention &amp; Disposal Authority for Records of the Water Industry Functions</i> Reference 7.7.1 Summary records of monitoring data collected following the water treatment process – Retain as State Archives. <i>PROS 12/06 Retention &amp; Disposal Authority for Records of the Water Industry Functions</i> Reference 7.7.2 Records of monitoring and analysis of the quality of water following the treatment process - Destroy 10 years after action completed.
2.6.2	Drinking Water Quality	Background/business process:
	Management Plan Records relating to the Drinking	These records relate to the water quality management plan submitted to the water regulator for ensuring the drinking water is consistently maintained.
	Water Quality Management Plan developed and submitted to the water regulator.	Business requirements: The public authority requires these records for reference and justifications for decisions made. Community expectation:
	Disposal action - Retain for 15	See above.
	years after superseded.	Comparison with other schedules' retention period:
	youro and oupprocedua.	SunWater Retention and Disposal Schedule QDAN650 v.1 Reference 9.16.1 Drinking Water Quality Management Plan - Retain for 5 years after plan is superseded.
		NSW Functional Retention and Disposal Authority Water resources management (Department of Water and Energy) FA256 Reference 3.5.2 Master copies of laboratory quality assurance manuals documenting policies, practices and procedures developed by the agency - Retain minimum of 3 years after last action, then destroy.
2.6.3	Equipment calibration	Background/business process:
	Records relating to the calibration of equipment used to	These records relate to the calibration of the equipment used to test and monitor the water supplies. This equipment is different to the equipment used to maintain the infrastructure and asset.
	test and monitor the quality of	Business requirements:
	water supplies.	The public authority requires these records for reference and justifications for decisions made.
		Community expectation:
	<b>Disposal action</b> - Retain for 5 years from last action date.	See above.
	years nom last action date.	Comparison with other schedules' retention period:
		SunWater Retention and Disposal Schedule QDAN650 v.1 Reference 9.16.4 Equipment Calibration - Retain

Ref. No	Description of record and retention period	Justification for retention period
		for 3 years after last action. Local Government Sector Retention and Disposal Schedule QDAN480 v.4 Reference 24.5.2 Equipment Calibration - Retain for 3 years after last action. NSW Functional Retention and Disposal Authority Water resources management (Department of Water and Energy) FA256 Reference 3.4.1 Records relating to the testing and analysis of samples, including calibrations - Retain minimum of 3 years after last action, then destroy. PROS 12/06 Retention & Disposal Authority for Records of the Water Industry Functions Reference 7.4.1 Records documenting the monitoring and optimisation of water supply infrastructure assets to ensure it can meet the demands placed upon it, including equipment calibration - Destroy 7 years after action completed.
2.6.4	<ul> <li>Purified recycled water</li> <li>Records relating to water that is mechanically filtered or processed to be cleaned for consumption suitable for beneficial use.</li> <li>Disposal action - Retain for 15 years from last action date.</li> </ul>	Background/business process:         These records relate to the treatment of waste for water usage ensuring that it meets quality fit for drinking water or other beneficial usage – i.e. irrigation.         Business requirements:         The public authority requires these records for reference and justifications for decisions made.         Community expectation:         See above.         Comparison with other schedules' retention period:         N/A
2.7.1	Licences, permits and approvals Records relating to the granting of licenses, permits and approvals to undertake Seqwater activities. Includes: • environmental activities • storage of flammable and combustible liquids • use of explosives	<ul> <li>Background/business process:</li> <li>These records relate to the applications for licences or applications required to perform daily activities for producing quality water for consumption and usage. These licenses are not the normal requirements as in a car licence.</li> <li>Business requirements:</li> <li>The public authority requires these records for reference and justifications for decisions made.</li> <li>Community expectation:</li> <li>See above.</li> <li>Comparison with other schedules' retention period:</li> <li>SunWater Retention and Disposal Schedule: QDAN650 v. 1 Reference 11.2 Licensing and Approvals - Retain for 7 years after surrender, cancellation or transfer of the licence.</li> </ul>

Ref. No	Description of record and retention period	Justification for retention period
	<ul> <li>specialised drivers licenses</li> <li>electrical licenses</li> <li>service provider licenses</li> <li>riparian licenses</li> <li>riverine protection permits</li> <li>water operations licenses</li> <li>water licenses and water permits.</li> </ul> <b>Disposal action</b> - Retain for 7 years after the expiry, surrender, cancellation or transfer of the licence.	NSW Functional Retention and Disposal Authority Water resources management (Department of Water and Energy) FA256 Reference 4.8.4 Records relating to Water Act licences that do <b>not</b> create intense media or political interest, result in formal inquiries, relate to aboriginal historical or cultural significant sites, or relate to major water users such as water supply authorities, major utilities or mines - Retain minimum of 10 years after licence is cancelled and/or new licence is issued, then destroy. <i>PROS 12/06 Retention &amp; Disposal Authority for Records of the Water Industry Functions</i> Reference 7.1.4 Records of applications submitted to the agency for water shares, water-use licenses, water-use registration, delivery shares, works licenses and take and use licenses - Destroy once entitlement expires or is superseded.
2.7.2	Licence register	Background/business process:
	Records relating to the licences held by an individual working on a Seqwater site.	These records relate to the register that Seqwater keeps to track who has a licence, was the licence sighted and when the licence expires. This activity is an auditable activity. Entries are deleted from the system.
		Business requirements:
	<b>Disposal action</b> - Retain for 7 years after the expiry, surrender, cancellation or transfer of the licence.	The public authority requires these records for audit requirements, and reference and justifications for decisions made.
		Community expectation:
		See above.
		Comparison with other schedules' retention period:
		SunWater Retention and Disposal Schedule QDAN650 v.1 Reference 7.3.3 Electrical Licence Register - Retain for 5 years after licence holder ceases to be employed by SunWater.
		NSW Functional Retention and Disposal Authority Water resources management (Department of Water and Energy) FA256 Reference 4.8.5 Water licensing registers - Retain in agency.
2.8.1	Car park facilities	Background/business process:
	Records relating to usage of the car parks within the recreational	These records relate to any activity that happens in the car parking facility on Seqwater's recreational facilities. These records could range from how many people park there, copy of notices or parking fines.

Ref. No	Description of record and retention period	d and Justification for retention period	
	areas.	Business requirements:	
	<b>Disposal action</b> - Retain for 7 years from last action date.	The public authority requires these records for reference and justifications for decisions made. In case of an injury or duty of care issue, the customer has up to 7 years to pursue a court case. <b>Comparison with other schedules' retention period:</b> <i>South Bank Corporation Retention and Disposal Schedule QDAN675 v.1</i> Reference 3.3.1 Car park facilities - Retain for 3 years after last action.	
2.8.2	Recreational use	Background/business process:	
	Records relating to applications for use of recreational areas for commercial and leisure use.	These records relate to applications from the public or other businesses to use our recreational facilities. Applications could range from fundraising events to weddings. Business requirements:	
		The public authority requires these records for reference and justifications for decisions made.	
	Disposal action - Retain for 7	Community expectation:	
	years from last action date.	Keeping these records meets community expectations that the public authority is ensuring safety of the community.	
		Comparison with other schedules' retention period:	
		SunWater Retention and Disposal Schedule QDAN650 v.1 Reference 9.11.2 Leisure use – Retain for 5 years after last action.	
		South Bank Corporation Retention and Disposal Schedule QDAN675 v.1 Reference 3.7.5 Facilities usage - Retain for 5 years after last action.	
2.8.3	Facilities and equipment use	Background/business process:	
	Records relating to the use of facilities and equipment	These records relate to maintenance and inspections performed on the authority's recreational facilities and equipment. Also includes the register that the authority uses to track when a facility was used.	
		Business requirements:	
	Disposal action - Retain for 7	The public authority requires these records for reference and justifications for decisions made.	
	years from last action date.	Community expectation:	
		See above.	
		Comparison with other schedules' retention period:	
		SunWater Retention and Disposal Schedule QDAN650 v.1 Reference 9.11.2 Leisure use – Retain for 5 years after last action.	

Ref. No	Description of record and retention period	Justification for retention period
		South Bank Corporation Retention and Disposal Schedule QDAN675 v.1 Reference 3.7.5 Facilities usage - Retain for 5 years after last action.
2.8.4	Hygiene services	Background/business process:
	Records relating to the planning for and management of hygiene	These records relate to the cleaning management of Seqwater's facilities. These records also include the collection of sharps and other hygienic services requiring collecting.
	services.	Business requirements:
	<b>Disposal action</b> - Retain for 7 years from last action date.	The public authority requires these records for reference and justifications for decisions made. In case a customer claims that they caught anything or injured themselves on our property due to the facilities being unhygienic or not cleaned properly. Sharps collection is another reason as well. If a customer claims later on that they caught anything due to our sharps bins not being collected etc.
		Community expectation:
		See above.
		Comparison with other schedules' retention period:
		South Bank Corporation Retention and Disposal Schedule QDAN675 v.1 Reference 3.7.6 Hygiene services - Retain for 5 years after last action.
2.8.5	Road closures	Background/business process:
	Records relating to the permanent and temporary road closures.	These records relate to the closure of roads on the authority's land. This could include permanent closures or temporary closures for work to be performed.
		Business requirements:
		The public authority requires these records for reference and justifications for decisions made.
	<b>Disposal action</b> - Retain for 7 years from last action date.	Community expectation:
		See above.
		Comparison with other schedules' retention period:
		South Bank Corporation Retention and Disposal Schedule QDAN675 v.1 Reference 3.7.5 Facilities Usage - Retain for 5 years after last action.
2.9.1	Fire buildings	Background/business process:
	Records relating to the documentation of the design of buildings and structures for fire	These records relate to the buildings constructed for the purpose of fire fighting. Buildings may include fire fighting towers.

Ref. No	Description of record and retention period	Justification for retention period
	management purposes including final plans.	The public authority requires these records for reference and justifications for decisions made. <b>Community expectation:</b> See above.
	<b>Disposal action</b> - Retain for 7 years after demolition or removal of building or structure.	<b>Comparison with other schedules' retention period:</b> <i>Forestry Plantations Queensland Retention and Disposal Schedule QDAN633 v.1</i> Reference 3.2.2 Records documenting the design of buildings and structures for fire management purposes, including final plans - Retain for 7 years after demolition or removal of building or structure.
2.9.2	Fire compliance	Background/business process:
	Records relating to failure of, or breaches issued by Seqwater	These records relate to the notifications that the authority may receive relating to lighting illegal fires on the authority's property by members of the public.
	for offences such as illegal	Business requirements:
	lighting of fires.	The public authority requires these records for reference and justifications for decisions made.
	<b>Disposal action</b> - Retain for 7 years from last action date.	<b>Community expectation:</b> Keeping these records meets community expectations that the public authority is ensuring safety of the community.
		Comparison with other schedules' retention period:
		Forestry Plantations Queensland Retention and Disposal Schedule QDAN 633 v.1 Reference 3.1.2 Records documenting failure of, or breaches by, Forestry Plantations Queensland to meet compliance requirements, such as the illegal lighting of fires - Retain for 7 years after last action.
		PROS 12/06 Retention & Disposal Authority for Records of the Water Industry Functions Reference 1.2.3 Notifications, including fire - Destroy 7 years after incident.
2.9.3	Fire detection	Background/business process:
	Records relating to the development, management and implementation of programs and actions for the detection and minimisation of fires including air spotting and	These records relate to the way the authority manages to detect and minimise fires early. Business requirements: The public authority requires these records for reference and justifications for decisions made. Community expectation: See above.
	lightning location system programs.	<b>Comparison with other schedules' retention period:</b> Forestry Plantations Queensland Retention and Disposal Schedule QDAN633 v.1 Reference 3.3.1 Records

Ref. No	Description of record and retention period	Justification for retention period
	<b>Disposal action</b> - Retain for 5 years from last action date.	relating to the development, management and implementation of programs and actions for the detection and minimisation of fires including air spotting and lightning location system - Retain for 5 years after last action.
2.9.4	Fire equipment         Records relating to the construction or manufacture of new equipment or facilities for fire management purposes.         Disposal action - Retain for 7 years from last action date.         Background/business process:         These records relate to the manufacturing of equipment especially for the purpose of fighting fires authority's premises.         Business requirements:         The public authority requires these records for reference and justifications for decisions made.         Community expectation:         See above.         Comparison with other schedules' retention period:         Forestry Plantations Queensland Retention and Disposal Schedule QDAN633 v. 1 Reference 3.2.3         relating to the construction or manufacture of new equipment or facilities for fire management purpose	
2.9.5	<ul> <li>Investigations - significant fires</li> <li>Records relating to investigations into major fires that have a significant impact on Seqwater e.g. major wildfires that cause a signification loss of life, plantation or property.</li> <li>Disposal action - Retain permanently.</li> </ul>	Retain for 7 years after last action.         Background/business process:         These records relate to major fires, including wildfires that have an impact on the authority's premises. These fires may have a result of loss of life, damage to property or loss of plantation and wildlife. Wildfires are defined as a large, destructive fire that spreads quickly over woodland or bush.         Business requirements:         The public authority requires these records for reference and justifications for decisions made. These public records are used for future referencing in case there is a natural disaster, an unplanned accident and future planning.         Permanent retention criteria (where applicable):         Characteristic 4 – Significant Impact on Individuals.         Characteristic 6 – Environmental Management & Change         Community expectation:         See above.         Comparison with other schedules' retention period:         Forestry Plantations Queensland Retention and Disposal Schedule QDAN633 v.1 Reference 3.4.1 Major fires

Ref. No	Description of record and retention period	Justification for retention period
		- Retain permanently.
		<i>PROS 12/06 Retention &amp; Disposal Authority for Records of the Water Industry Functions</i> Reference 1.2.1 Records documenting the issuing, receipt and actioning of incident notifications for emergency situations that cause <b>critical</b> impacts to water or wastewater infrastructure assets or the natural environment or is one of a series of similar emergencies forming a significant pattern of disruption to water quality or the provision of water services to the community - Retain as State Archives.
2.9.6	Investigations - other fires	Background/business process:
	Records relating to investigations into minor fires	These records relate to minor fires that have minimal impact on the authority's premises. These fires have no loss of life, minimal damage to property or loss of plantation and wildlife.
	that have a minimal impact on	Business requirements:
	Seqwater e.g. wildfires that require little or no action or	The public authority requires these records for reference and justifications for decisions made.
	impact a small area.	Community expectation:
		See above.
	<b>Disposal action</b> - Retain for 5 years from last action date.	Comparison with other schedules' retention period:
		Forestry Plantations Queensland Retention and Disposal Schedule QDAN633 v.1 Reference 3.4.2 Minor Fires - Retain for 5 years after last action.
		<i>PROS 12/06 Retention &amp; Disposal Authority for Records of the Water Industry Functions</i> Reference 1.2.3 Records documenting the issuing, receipt and actioning of incident notifications for emergency situations that cause <b>minor</b> damage to infrastructure, water or wastewater infrastructure assets or the natural environment - Destroy 7 years after incident.
2.9.7	Prescribed burning	Background/business process:
	Records relating to the development, management and application of prescribed burning programs.	These records relate to the authorised prescribed fires before and after they are performed. Prescribed fire is defined as the knowledgeable and controlled application of fire to a specific land area to accomplish planned resource management objectives. These fires are managed in such a way as to minimize the emission of smoke and maximize the benefits to the site.
		Business requirements:
	Disposal action - Retain for 7	The public authority requires these records for reference and justifications for decisions made.
	years from last action date.	Community expectation:
		See above.
		Comparison with other schedules' retention period:

Ref. No	Description of record and retention period	Justification for retention period	
		Forestry Plantations Queensland Retention and Disposal Schedule QDAN633 v.1 Reference 3.6.1 Records relating to the development, management and application of prescribed burning programs - Retain for 7 years after last action.	

Function No	Title	Scope Note
3	BOARD MANAGEMENT AND CORPORATE GOVENANCE	The functions of providing administrative and secretariat support to the Seqwater Board of Directors and its subcommittees established to manage the operational, management planning and strategic direction of Seqwater. The Board is also responsible for providing advice to the shareholding Ministers.

Activities		
3.1 Advice		
3.2 Appointments		

Ref. No	Description of record and retention period	Justification for retention period
3.1.1	Ministerial directions	Background/business process:
	Records relating to the directions received from Seqwater's shareholding	Records relating to the directions issued by Seqwater's Shareholding Ministers. These directions will have an impact on the strategic direction of the corporation. Seqwater is a statutory authority, but follows closely the guidelines relating to government owned corporations.
	Ministers.	Regulatory requirements:
		South East Queensland Water (Restructuring) Act 2007
	<b>Disposal action</b> - Retain permanently.	Business requirements:
		The public authority requires these records for reference and to justify and prove any decision that was made. These public records are used for future referencing in case there is a natural disaster, an unplanned accident and for future planning.
		Permanent retention criteria (where applicable):
		Characteristic 2 – Primary Functions & Programs of Government
		Community expectation:
		Keeping these records meets community expectations that the public authority is ensuring that justification and accountability is being held.
		Comparison with other schedules' retention period:
		SunWater Retention and Disposal Schedule QDAN650 v.1 Reference 1.1.1 Ministerial Directions -

Ref. No	Description of record and retention period	Justification for retention period
		Significant - Retain permanently.
3.1.2	Operational advice	Background/business process:
	Records relating to advice received or provided by the Seqwater Board concerning	The records relating to this class are around advice given by the board relating to operational matters. SunWater's retention and disposal schedule was originally for 7 years however given the current class actions and the 2011 Flood Event these decisions and advice should be kept a bit longer.
	operational matters.	Business requirements:
	Disposal action - Retain	The public authority requires these records to refer back to in case a customer claims to have not been notified of anything.
	for 10 years from last action date.	Community expectation:
	uale.	Keeping these records meets community expectations that the public authority is ensuring we are delivering on a customer focused business.
		Comparison with other schedules' retention period:
		<i>SunWater Retention and Disposal Schedule QDAN650 v.1</i> Reference 1.1.2 Routine Operational Matters - Retain for 7 years after last action.
		General Retention and Disposal Schedule for Administrative Records QDAN249 v.7 Reference 9.1.4 Other legal advice not covered under reference number 9.1.3 - Retain for 10 years after last action.
		<i>Queensland Law Society Retention and Disposal Schedule QDAN674 v1</i> Reference 4.1.1 Advocacy and advice – other matters - Retain for 10 years after last action.
3.2.1	Board of Directors	Background/business process:
	Records relating to the nomination and appointment of members to	These records relate to the decisions made on why an appointment of a particular board director was made.
		Regulatory requirements:
	the Seqwater Board of Directors.	South East Queensland Water (Restructuring) Act 2007
	Directors.	Business requirements:
	<b>Disposal action</b> - Retain for 25 years from last action	The public authority requires these records for reference in evaluating its decisions and actions around appointing a Board Director.
	date.	Community expectation:
		Keeping these records meets community expectations that the public authority is ensuring that justification and accountability is being held.

Ref. No	Description of record and retention period	Justification for retention period
		Comparison with other schedules' retention period:
		SunWater Retention and Disposal Schedule QDAN650 v.1 Reference 1.2.1 Records relating to the nomination and appointment of members to the SunWater Board of Directors - Retain for 25 years after last action.
3.2.2	Board member separation	Background/business process:
	notice	These records relate to the decisions made on the resignation of a Board member resigning from official
	Records relating to the separation of a Board member from Seqwater.	duties.
		Regulatory requirements:
		South East Queensland Water (Restructuring) Act 2007
	<b>Disposal action</b> - Retain for 7 years from last action date.	Business requirements:
		The public authority requires these records for reference in evaluating its decisions and actions around why a board member officially resigned from their appointment of official duties.
		Community expectation:
		See above.
		Comparison with other schedules' retention period:
		N/A

Function No	Title	Scope Note
4	CUSTOMER MANAGEMENT	The function of account management, billing and customer liaison provided to customers by Seqwater.

Activities	
4.1 Accounting and billing	
4.2 Customer liaison	

Ref. No	Description of record and retention period	Justification for retention period
4.1.1	Customer billing records	Background/business process:
	Records relating to customer billing, including supporting documents and working papers.	These records relate to the customer billing facility within Seqwater. Records include charges, statements, invoicing data, information sent to customers on minimum charges and information around these charges. The records are needed for supporting evidence and are required to be kept. All these records provide evidence and history around a customer's contract with Seqwater.
	Disposal action - Retain for 7	Business requirements:
	years after expiry or cancellation of customer	The public authority requires these records for the reference back with a customer. This could be in case of a dispute or reference for payments.
	agreement or closure of	Community expectation:
	customer account.	Keeping these records meets community expectations that the public authority is ensuring the pricing is kept accurate and correct. It also ensures that consistent information is passed onto the community.
		Comparison with other schedules' retention period:
		SunWater Retention and Disposal Schedule QDAN650 v.1 Reference 4.1.1 Customer billing records - Retain for 7 years after expiry or cancellation of customer agreement or closure of customer account.
		SunWater Retention and Disposal Schedule: QDAN650 v.1 Reference 4.1.2 Supporting documents - Retain for 5 years after last action.
		PROS 12/06 Retention & Disposal Authority for Records of the Water Industry Functions Reference 5.2.1 Meter reading and special meter reading records used to monitor customer consumption for chargeback purposes - Destroy 7 years after action completed.

Ref. No	Description of record and retention period	Justification for retention period
4.2.1	Customer debt and disputes	Background/business process:
	Records relating to the management and collection of	Records relating to customers non-payment of accounts. Records may include recovery actions for the outstanding debt, disconnection of water supply, formal directions, arbitration and supporting documentation
	debts, including any disputes	Business requirements:
	that may involve negotiation, arbitration or disconnection.	The public authority requires these records for the reference back with a customer. This could be in case of a dispute or reference for payments.
		Community expectation:
	<b>Disposal action</b> - Retain for 7 years after expiry or	See above.
	cancellation of customer	Comparison with other schedules' retention period:
	agreement or closure of customer account.	SunWater Retention and Disposal Schedule QDAN650 v.1 Reference 4.4.1 Customer debt - Retain for 7 years after last action.
		SunWater Retention and Disposal Schedule QDAN650 v.1 Reference 4.5.1 Records relating to managing customer disputes, including negotiations, arbitration and disconnections - Retain for 7 years after expiry or cancellation of customer agreement or closure of customer account.
		PROS 12/06 Retention & Disposal Authority for Records of the Water Industry Functions Reference 5.3.2 Records of water and sewage rate notices issued by the agency, including; notices of overdue rates, reminder notices and penalty interest notifications - Destroy 7 years after action completed.
		PROS 12/06 Retention & Disposal Authority for Records of the Water Industry Functions Reference 5.3.3 Records associated with the payment of an issued rates notice and the management of debt recovery following a period of unpaid notices - Destroy 7 years after resolution of matter.
		PROS 12/06 Retention & Disposal Authority for Records of the Water Industry Functions Reference 5.3.4 Records relating to the enforcement of rate payments where routine penalties are exacted upon the ratepayer and property is not acquired as a penalty - Destroy 7 years after resolution of matter.
		PROS 12/06 Retention & Disposal Authority for Records of the Water Industry Functions Reference 5.3.5 Records relating to the enforcement of rate payments where an agency has obtained a court order permitting sale or assumption of ownership of the land to recover the debt - Destroy 15 years after resolution of matter.
4.2.2	Customer notifications	Background/business process:
	Records relating to notifying customers of upcoming water events and activities.	The records relate to the notifications given to the customers on the upcoming water events. For example there will be a water outage on x day for x amount of time. This will also include the address list databases being kept up to date and the issuing of newsletters on a regular basis to customers.

Ref. No	Description of record and retention period	Justification for retention period
		Business requirements:
	<b>Disposal action</b> - Retain for 3 years from last action date.	The public authority requires these records to refer back to in case a customer claims to have not been notified of anything.
		Community expectation:
		Keeping these records meets community expectations that the public authority is ensuring we are delivering on a customer focused business.
		Comparison with other schedules' retention period:
		SunWater Retention and Disposal Schedule QDAN650 v.1 Reference 4.3.1 Records relating to notifying customers of upcoming water events and activities - Retain for 3 years after last action.
4.2.3	Customer relationships	Background/business process:
	Records relating to the liaising with and maintaining Seqwater's relationship with its customers and clients, including	The records relate to the interaction with the public authority and its customers. The public authority will regularly seek feedback from its customers and the community in relation to its performance and customer satisfaction. This is essential in being able to better its service to the community. This will be regularly reviewed after feedback is received.
	customer service standards.	Regulatory requirements:
	<b>Disposal action</b> - Retain for 7 years from last action date.	Water Supply (Safety and Reliability) Act 2008
		Business requirements:
		The public authority requires these records for reference in evaluating its progression forward from when it started to date. This is a good way to be able to set standards and deliverables and set the expectations of the Public Authorities customer service standards higher.
		Community expectation:
		The public authority requires these to be able to prove to the community that it is delivering a high standard of customer service in the communities best interests.
		Comparison with other schedules' retention period:
		SunWater Retention and Disposal Schedule QDAN650 v.1 Reference 4.2.1 Records relating to liaising with and maintaining SunWater's relationship with its customers and clients - Retain for 7 years after last action.
		SunWater Retention and Disposal Schedule QDAN650 v.1 Reference 4.6.1 Records relating to customer service standards, prepared by SunWater for customers without a contractual agreement for the provision of services, in accordance with the Water Supply (Safety and Reliability) Act 2008 - Retain for 7 years after standard is superseded.

Function No	Title	Scope Note
5	FLOOD MANAGEMENT	The function relating to any process or action to manage, control or monitor the release or overflow of water from any of our dams related to a flood event.

## Activities

## 5.1 Flood mitigation

Ref. No	Description of record and retention period	Justification for retention period
5.1.1, 5.1.3 and 5.1.6	Flood mitigation and drainage	Background/business process:
	5.1.6 prevention of floods, including the planning and implementation of mitigation and drainage measures, and the development of flood	These records relate to the lengths that are taken to try to prevent floods from occurring. These records also include a collection of data to assist in aiding future floods.
		Business requirements:
		The public authority requires these records for reference in current and future court cases around sensitive and complex issues that could re-arise in the future. These public records are used for future referencing in case there is a natural disaster, an unplanned accident and future planning.
	mitigation structures.	Permanent retention criteria (where applicable):
	Disposal action - Retain	Characteristic 2 – Primary Functions & Programs of Government
	permanently.	Characteristic 4 – Significant Impact on Individuals
		Characteristic 5 - Substantial Contribution to Community Memory
	Floods - raw data	Characteristic 6 – Environmental Management & Change
	Records relating to the	Community expectation:
	information and raw data collected and used in the	Keeping these records meets community expectations that the public authority is legally holding itself accountable for actions and representing the community and itself appropriately.
	analysis and development of	Comparison with other schedules' retention period:
	flood management planning. Disposal action - Retain	SunWater Retention and Disposal Schedule QDAN650 v.1 Reference 9.6.1 Records relating to the management of floods, including the planning and implementation of control measures to minimise and control the impact of flooding - Retain permanently.
permanently.	SunWater Retention and Disposal Schedule QDAN650 v.1 Reference 9.7.1 Records relating to the prevention of floods, including the planning and implementation of mitigation and drainage measures, and the	

Ref. No	Description of record and retention period	Justification for retention period
	Rainfall readings - master set	development of flood mitigation structures - Retain permanently.
	Master set of rainfall readings where the information is retained by Seqwater and not provided to the Bureau of Meteorology.	NSW Functional Retention and Disposal Authority Water resources management (Department of Water and Energy) FA256 Reference 4.10.2 Records relating to the testing, monitoring and measurement of water, including flows, usage, rainfall, flood levels and volumes - Required as State Archives. PROS 12/06 Retention & Disposal Authority for Records of the Water Industry Functions Reference 7.5.1 Records monitoring storage levels and the controlled release of water to mitigate flood or drought conditions - Retain as State Archives.
	<b>Disposal action</b> - Retain permanently.	
5.1.2	Flood mitigation manuals	Background/business process:
	Records relating to flood mitigation manuals, prepared in accordance with the <i>Water</i> <i>Supply (Safety and Reliability)</i> <i>Act 2008.</i> Includes notifications and amendments to the flood mitigation manual.	Records relating to the flood mitigation manuals and amendments made to these manuals. A flood mitigation manual is used by flood engineers during a flood event. A flood mitigation manual has an objective to ensure the structural safety of the dams, provide optimum protection of urbanised areas from inundation, minimise disruption to rural life in the valleys of the associated rivers, retain storage at full supply level at the conclusion of the flood event and minimise impacts to riparian flora and fauna during the drain down phase of the flood event.
		Regulatory requirements:
		Water Supply (Safety and Reliability) Act 2008. A manual is approved for a period of 5 years.
	<b>Disposal action</b> - Retain for 14 years after last revision.	Business requirements:
		The public authority requires these records for reference to justify and prove any decision that was made.
		Community expectation:
		Keeping these records meets community expectations that the public authority is ensuring that justification and accountability is being held.
		Comparison with other schedules' retention period:
		SunWater Retention and Disposal Schedule QDAN650 v.1 Reference 9.7.2 Flood mitigation manuals - Retain for 7 years after the transfer, disposal or demolition of the water infrastructure asset.
5.1.4	Floods - summary records	Background/business process:
	Summary records relating to the monitoring of flood heights, levels and locations.	These records relate to the summary after a flood event has happened. The summary documents the effects leading up to and during the flood event across the state. Business requirements:

Ref. No	Description of record and retention period	Justification for retention period
	<b>Disposal action</b> - Retain permanently.	The public authority requires these records to justify, document and summarise the events leading up to and during a flood event. These records may be used in a legal case should the event be catastrophic such as the Flood Event 2011. These public records are used for future referencing in case there is a natural disaster, an unplanned accident and future planning.
		Permanent retention criteria (where applicable):
		Characteristic 2 – Primary Functions & Programs of Government
		Characteristic 4 – Significant Impact on Individuals
		Characteristic 5 – Substantial Contribution to Community Memory
		Characteristic 6 – Environmental Management & Change
		Community expectation:
		Keeping these records meets community expectations that the public authority is ensuring we are delivering on a customer focused business.
		Comparison with other schedules' retention period:
		PROS 12/06 Retention & Disposal Authority for Records of the Water Industry Functions Reference 2.2.1 Summary records of environmental activities undertaken to meet compliance requirements for legislative, operational, research and development purposes which are measured over time. Records include; flood management plans, flood warning systems, quantity and quality flow, drought management plans and water savings and conservation plans – Retain as State Archives.
		Local Government Sector Retention and Disposal Schedule QDAN480 v.4 Reference 29.7.1 Floods – summary records - Retain permanently.
5.1.5	Funding assistance - major	Background/business process:
	<i>incidents</i> Reports regarding major incidents and emergencies, such as floods and bushfires, prepared by the authority to apply for special assistance	These records relate to the applications by the authority for funding from the State Government after a major event.
		Business requirements:
		The public authority requires these records as after a major event applications can be made to the state for funding for disaster recovery to start.
	from the state government.	Community expectation:
	<b>Disposal action</b> - Retain for 20	Keeping these records meets community expectations that the public authority is ensuring that justification and accountability is being held.
	years from last action date.	Comparison with other schedules' retention period:

Ref. No	Description of record and retention period	Justification for retention period
		Local Government Sector Retention and Disposal Schedule: QDAN480 v.4 Reference 9.10.1 Funding assistance - major incidents - Retain for 20 years after last action.
5.1.7	Significant advice	Background/business process:
	Records relating to advice issued and received on dam	The records relating to advice given and received on dam safety matters in relation to a flood event. This advice may have an impact on a current policies and future strategic direction of the department.
	safety matters that have a	Business requirements:
	significant impact on the policies and strategic direction of the department.	When a major event happens, the advice received from the Premier and other state departments etc often results in changes to the policies and strategic direction of the organisation.
	or the department.	Permanent retention criteria (where applicable):
	<b>Disposal action</b> - Retain permanently.	Characteristic 2 – Primary Functions & Programs of Government
		Community expectation:
		See above.
		Comparison with other schedules' retention period:
		General Retention and Disposal Schedule for Administrative Records QDAN249 v.7 Reference 9.1.3 Legal advice from inside and outside the public authority relating to interpretations of legislation administered by the public authority; major issues of public interest, precedents, or matters which have a major impact on the public authority's policy and procedures - Retain permanently.
		NSW Functional Retention and Disposal Authority Water resources management (Department of Water and Energy) FA256 Reference 4.1.1 Records relating to the receipt and provision of advice on significant policy developments, controversial issues or innovative practices concerning the management, usage, conservation, allocation of or access to water resources - Required as State Archives.