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Community Recovery Event Season Training Requirements

View the **Training Matrix**

QUESTION: How long do I have to complete the Core Skills M1 & M2 program?

After your Ready Reserve nomination has been approved, you will have 2 weeks to complete the online Core Skills M1 program and a further 4 weeks to complete Core Skills M2 – a total of 6 weeks. This commences from the date you enrol into the first course of the M1 program. If you need additional time, you can negotiate this with your Agency Key Contact. It is an expectation of your Ready Reserve membership that you remain current and refreshed with the training course content. Completed courses may be refreshed by accessing **My Courses** in iLearn.

QUESTION: How many courses are in the Core Skills M1 & M2 programs?

There are 10 mandatory core skills program: 6 in the **Core Skills M1** and 4 in the **Core Skills M2**. It is recommended that the Ready Reserve watch the Community Recovery Induction video and the <u>Disaster Management in Queensland</u> video prior to commencing the mandatory course program. Review information about these courses and the completion timeframes in the <u>Training Matrix</u> and the Human and Social Recovery Training Matrix information paper.

QUESTION: How long will it take me to complete the Core Skills M1 & M2 programs?

Course duration is estimated on a number of factors based on the design and technical interactions of a course. On average the Core Skills M1 program has an approximate seat time of around 3 hours 35 minutes and the Core Skills M2 3 hours.15 minutes. In total the mandatory training will take you 6.5 hours to complete, and the suite of optional training will take approximately 50 minutes. However, this will depend on your individual learning style, and it may take you more or less time to complete this online training.

Any additional Role Specific Optional, Desirable or Needs Based courses that you complete is not included in the mandatory training allocation. You will have access to all of the courses outlined in the Training Matrix, and we encourage you to complete as many of these as you can to increase your knowledge and capability on a range of community recovery and soft skills topics. Please note that the duration of each course is estimated in the Training Matrix.

QUESTION: How will I know when there are new courses added to the Community Recovery training program?

Additional courses or significant changes as a result of policy changes will be communicated to you via your Agency Key Contact and the Community Recovery Ready Reserve workforce management team.



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QUESTION: Is the Queensland Disaster Management Arrangements (QDMA), part of the mandatory program?

The <u>Disaster Management in Queensland Awareness video</u> has replaced the QDMA eLearning course. The video is 11-minutes duration that has been developed to provide an overview of disaster management and that briefly outlines the functions and activities that underpin disaster management operations in Queensland. You can view the video from the Community Recovery learning platform in iLearn.

You may still complete the QDMA eLearning course however it is not a mandatory requirement. The course can still be accessed via iLearn with instructions on how to enrol into the Disaster Management LMS.

QUESTION: I completed my agency training on the Queensland Human Rights Act 2019. Why do I need to complete this again?

The Queensland Human Rights Act training program developed for the public sector has been customised for Community Recovery. It contains case studies specific to the Community Recovery environment that focuses on building your ability to identify the engagement of the human rights in this context. When you are deployed to work in a community recovery event, it is essential that proper consideration is given to human rights when you are making decisions. This course is better placed to provide you with advice relevant to these situations and an opportunity to practice.

QUESTION: I am assigned to a role on the District Recovery Event Management Team. What are my training requirements?

Training for roles in the State and District Recovery Event Management Teams includes completion of the Core Skills M1& M2 programs and any additional Role Specific M1 & M2 training assigned for your role. This additional training helps to develop your knowledge and capabilities to be able to perform your role. These courses are detailed in the <u>Training Matrix</u>.

QUESTION: Will I be deployed if I haven't completed the Core Skills training requirements for this season?

We aim to deploy trained Ready Reservists that are able to understand the pressures of a recovery environment better when you are informed and prepared. However, when the deployment demand is high, we operationalise our surge deployment model to increase our capacity. In this situation, any new Ready Reservists will need to complete the Surge online training program, that provides the basic competencies needed to work in a community recovery environment. Any Ready Reservists who have already completed their Core Skills M1 training will have satisfied deployment requirements.

