Queensland Interpreter Card for staff

credentialed interpreter.Government agencies cover interpreting costs.Refusing to provide an interpreter may be discrimination.

- Uncredentialed interpreters should only be used when the situation is urgent, and a MAATI credentialed person is unavailable.
 Multilingual or bilingual staff should not be used in place of a
 - You should ask to see the person's NAATI identification card.

interpreter.

Fold

Contact your agency's language service provider to arrange an

It is Queensland Government policy that Queensland Government agencies provide a National Accreditation Authority for Translators and Interpreter in situations where clients have difficulty communicating in English.

Fold







Instructions

- 1. Carefully cut the card out along the solid red line.
- 2. Fold the card in half along the dotted red line.

