

- **Quiet Achiever Award**

Outstanding contributor working behind the scenes who demonstrates reliability, perseverance, and focus on results, and who helps others by sharing knowledge of practices and resources or job-related skills.

- **Exceptional Services Award**

Outstanding contributor with strong emotional intelligence, who displays empathy when listening to a client's story and the ability to identify and connect a client to necessary support and services.

- **Adam Garnett Award**

Outstanding contributor who is passionate about cross-sector partnerships and collaborative efforts in Community Recovery, and demonstrates strong corporate social responsibility and long term commitment to human and social recovery.

- **Minister's Award**

Outstanding contributor who demonstrates everyday leadership that brings out the best in the Ready Reserve team by creating a sense of trust, purpose, vision and mission.

- **Team Excellence Award**

Outstanding team of two or more individuals who foster cooperation, collaboration and open communication. The team has exceptional customer service, cost savings, time savings or creative ideas.

- **Workplace Award**

Business areas or managers that have established and implemented innovative ideas to support Ready Reserves in their agency or achieved a noteworthy increase in their number of Ready Reserve members deployed

To submit a nomination please complete the nomination form available from the web page below and email to comrecreward@chde.qld.gov.au

4 SURVEY

You will receive a short online survey by email when you return home to provide feedback on your deployment experience.

Survey responses will help to inform areas for improvement in both operations to support vulnerable Queenslanders and for Ready Reserve deployments.



READY RESERVE DEBRIEF PACK



1 RETURNING HOME



Community Recovery work is extremely rewarding but can also be emotionally draining and challenging. When you're deployed you may face an unfamiliar environment away from home, family and your normal workplace and work very long hours in a pressured environment.

It's not always easy returning to the workplace and normal routines after an intense deployment experience in a disaster area. Some tips to get back in the swing of things:

- Organise a morning tea to share your experiences with your team who have been holding the fort in your absence
- Be aware of any signs of stress or behaviours that are out of character for you
- Contact your agency's Employee Assistance Service (EAS) provider if needed.



2 EMOTIONAL SUPPORT

Professional help is available through the Employee Assistance Service (EAS). The EAS is a confidential and voluntary short-term counselling service available 24 hours a day, 7 days a week.

If you experience any of the following:

- Your sleep is disturbed or you are experiencing intrusive thoughts or images
- You are overwhelmed by your emotions and have no one to talk to
- You are unable to do your work properly
- You are experiencing difficulties in your relationships.

Contact your department's EAS provider or your Agency Key Contact for more details. You may also contact the DCHDE EAS provider Benestar directly on: 1300 360 364.

A psychological debriefing after you return from deployment gives you an opportunity to reflect on and discuss your recovery experience.

3 AWARDS

The Community Recovery Ready Reserve Reward and Recognition Awards ceremony provides an opportunity to thank Ready Reserve members for their crucial role in disaster events and acknowledge outstanding Ready Reserve members who have contributed above and beyond to recovery operations.

The success of our human and social recovery efforts are dependent on the Ready Reserve workforce who are drawn from more than 22 state government departments to support and enable disaster-affected individuals, families, businesses and communities to recover and adapt to their changed circumstances following a disaster.

We would like to invite you to nominate outstanding Ready Reserve members involved in recovery efforts for this disaster who embody the qualities outlined in the following categories:

